



THE NCSTM
The National Citizen SurveyTM

Franklin, TN

Supplemental Online Survey
Results

2019



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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the City of Franklin conducted a mailed survey of 2,800 residents. Surveys were mailed to randomly selected households in February 2019 and data were collected through March 2019 (see the report, *The National Citizen Survey: Community Livability Report, Franklin, TN, 2019*). The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during March and April 2019 and 1,598 surveys were received. This report contains the results of this opt-in administration of the web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City's website; therefore a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2010 Census and American Community Survey estimates for adults in the City of Franklin.

The results of the weighting scheme for the opt-in survey are presented in the following table.

Table 1: Franklin, TN 2019 Weighting Table

| Characteristic | 2010 Census | Unweighted Data | Weighted Data |
|---------------------------|-------------|-----------------|---------------|
| Housing | | | |
| Rent home | 33% | 9% | 22% |
| Own home | 67% | 91% | 78% |
| Detached unit* | 66% | 87% | 76% |
| Attached unit* | 34% | 13% | 24% |
| Race and Ethnicity | | | |
| White | 86% | 95% | 91% |
| Not white | 14% | 5% | 9% |
| Not Hispanic | 93% | 98% | 95% |
| Hispanic | 7% | 2% | 5% |
| Sex and Age | | | |
| Female | 53% | 64% | 55% |
| Male | 47% | 36% | 45% |
| 18-34 years of age | 27% | 9% | 19% |
| 35-54 years of age | 45% | 42% | 48% |
| 55+ years of age | 28% | 49% | 34% |
| Females 18-34 | 14% | 5% | 12% |
| Females 35-54 | 23% | 26% | 25% |
| Females 55+ | 16% | 33% | 17% |
| Males 18-34 | 13% | 2% | 8% |
| Males 35-54 | 22% | 13% | 21% |
| Males 55+ | 12% | 21% | 16% |

* U.S. Census Bureau, 2011-2015 American Community Survey 5-Year Estimates

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 2: Question 1

| Please rate each of the following aspects of quality of life in Franklin: | Excellent | | Good | | Fair | | Poor | | Total | |
|---|-----------|--------|------|-------|------|-------|------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Franklin as a place to live | 62% | N=995 | 34% | N=536 | 3% | N=48 | 1% | N=16 | 100% | N=1594 |
| Your neighborhood as a place to live | 58% | N=914 | 36% | N=571 | 5% | N=84 | 1% | N=13 | 100% | N=1582 |
| Franklin as a place to raise children | 69% | N=1010 | 28% | N=410 | 3% | N=42 | 1% | N=10 | 100% | N=1472 |
| Franklin as a place to work | 52% | N=659 | 39% | N=487 | 8% | N=101 | 1% | N=16 | 100% | N=1263 |
| Franklin as a place to visit | 60% | N=933 | 34% | N=532 | 5% | N=78 | 1% | N=10 | 100% | N=1553 |
| Franklin as a place to retire | 43% | N=578 | 35% | N=470 | 17% | N=236 | 5% | N=70 | 100% | N=1354 |
| The overall quality of life in Franklin | 53% | N=844 | 41% | N=656 | 4% | N=71 | 1% | N=19 | 100% | N=1591 |

Table 3: Question 2

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|---|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Franklin | 44% | N=661 | 48% | N=726 | 7% | N=105 | 0% | N=5 | 100% | N=1496 |
| Overall ease of getting to the places you usually have to visit | 16% | N=241 | 44% | N=654 | 30% | N=440 | 10% | N=154 | 100% | N=1489 |
| Quality of overall natural environment in Franklin | 33% | N=483 | 52% | N=767 | 13% | N=197 | 2% | N=37 | 100% | N=1485 |
| Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems) | 21% | N=312 | 51% | N=753 | 22% | N=326 | 7% | N=97 | 100% | N=1487 |
| Health and wellness opportunities in Franklin | 44% | N=647 | 43% | N=622 | 11% | N=165 | 2% | N=22 | 100% | N=1456 |
| Overall opportunities for education and enrichment | 46% | N=646 | 42% | N=587 | 10% | N=143 | 1% | N=21 | 100% | N=1396 |
| Overall economic health of Franklin | 50% | N=720 | 41% | N=594 | 6% | N=88 | 2% | N=31 | 100% | N=1432 |
| Sense of community | 35% | N=511 | 46% | N=678 | 16% | N=243 | 3% | N=47 | 100% | N=1479 |
| Overall image or reputation of Franklin | 65% | N=957 | 31% | N=452 | 4% | N=64 | 0% | N=7 | 100% | N=1480 |

Table 4: Question 3

| Please indicate how likely or unlikely you are to do each of the following: | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Total | |
|---|-------------|--------|-----------------|-------|-------------------|------|---------------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Recommend living in Franklin to someone who asks | 66% | N=956 | 24% | N=351 | 5% | N=77 | 5% | N=73 | 100% | N=1457 |
| Remain in Franklin for the next five years | 71% | N=1021 | 21% | N=298 | 5% | N=67 | 4% | N=55 | 100% | N=1441 |

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Table 5: Question 4

| Please rate how safe or unsafe you feel: | Very safe | | Somewhat safe | | Neither safe nor unsafe | | Somewhat unsafe | | Very unsafe | | Total | |
|---|-----------|--------|---------------|-------|-------------------------|------|-----------------|------|-------------|-----|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| In your neighborhood during the day | 77% | N=1122 | 19% | N=270 | 3% | N=38 | 1% | N=21 | 0% | N=3 | 100% | N=1453 |
| In Franklin's downtown/commercial area during the day | 80% | N=1151 | 17% | N=250 | 2% | N=34 | 0% | N=4 | 0% | N=3 | 100% | N=1441 |

Table 6: Question 5

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Traffic flow on major streets | 3% | N=40 | 31% | N=433 | 41% | N=573 | 26% | N=362 | 100% | N=1408 |
| Ease of public parking | 10% | N=138 | 35% | N=490 | 35% | N=485 | 21% | N=288 | 100% | N=1401 |
| Ease of travel by car in Franklin | 9% | N=128 | 45% | N=630 | 32% | N=451 | 14% | N=194 | 100% | N=1403 |
| Ease of travel by public transportation in Franklin | 5% | N=30 | 19% | N=121 | 26% | N=167 | 51% | N=334 | 100% | N=651 |
| Ease of travel by bicycle in Franklin | 7% | N=53 | 28% | N=222 | 32% | N=261 | 33% | N=270 | 100% | N=807 |
| Ease of walking in Franklin | 18% | N=234 | 43% | N=561 | 29% | N=377 | 11% | N=145 | 100% | N=1317 |
| Availability of paths and walking trails | 19% | N=248 | 41% | N=527 | 29% | N=372 | 12% | N=153 | 100% | N=1299 |
| Air quality | 32% | N=429 | 57% | N=761 | 9% | N=119 | 2% | N=22 | 100% | N=1330 |
| Cleanliness of Franklin | 46% | N=645 | 48% | N=678 | 5% | N=70 | 0% | N=7 | 100% | N=1399 |
| Overall appearance of Franklin | 53% | N=737 | 44% | N=614 | 3% | N=41 | 0% | N=7 | 100% | N=1399 |
| Public places where people want to spend time | 42% | N=588 | 48% | N=669 | 8% | N=113 | 1% | N=15 | 100% | N=1385 |
| Variety of housing options | 13% | N=178 | 38% | N=512 | 30% | N=399 | 19% | N=250 | 100% | N=1340 |
| Availability of affordable quality housing | 5% | N=57 | 18% | N=217 | 33% | N=405 | 45% | N=547 | 100% | N=1227 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 36% | N=494 | 47% | N=639 | 13% | N=181 | 3% | N=44 | 100% | N=1358 |
| Recreational opportunities | 32% | N=434 | 51% | N=690 | 14% | N=193 | 2% | N=28 | 100% | N=1345 |
| Availability of affordable quality food | 29% | N=406 | 49% | N=680 | 17% | N=241 | 4% | N=58 | 100% | N=1386 |
| Availability of affordable quality health care | 32% | N=415 | 48% | N=609 | 14% | N=185 | 6% | N=73 | 100% | N=1281 |
| Availability of preventive health services | 35% | N=424 | 50% | N=607 | 11% | N=134 | 4% | N=51 | 100% | N=1216 |
| Availability of affordable quality mental health care | 21% | N=151 | 39% | N=277 | 24% | N=169 | 16% | N=114 | 100% | N=712 |

Table 7: Question 6

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Availability of affordable quality child care/preschool | 23% | N=143 | 32% | N=203 | 28% | N=179 | 17% | N=107 | 100% | N=633 |
| K-12 education | 57% | N=590 | 33% | N=343 | 7% | N=78 | 2% | N=24 | 100% | N=1034 |
| Adult educational opportunities | 21% | N=142 | 45% | N=307 | 24% | N=163 | 10% | N=69 | 100% | N=680 |
| Opportunities to attend cultural/arts/music activities | 35% | N=439 | 46% | N=577 | 16% | N=198 | 4% | N=45 | 100% | N=1259 |

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| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Opportunities to participate in religious or spiritual events and activities | 58% | N=657 | 37% | N=419 | 5% | N=59 | 1% | N=6 | 100% | N=1140 |
| Employment opportunities | 29% | N=305 | 53% | N=544 | 13% | N=137 | 5% | N=49 | 100% | N=1035 |
| Shopping opportunities | 52% | N=686 | 41% | N=540 | 6% | N=76 | 1% | N=12 | 100% | N=1313 |
| Cost of living in Franklin | 6% | N=83 | 35% | N=467 | 39% | N=509 | 20% | N=257 | 100% | N=1316 |
| Overall quality of business and service establishments in Franklin | 36% | N=465 | 55% | N=723 | 8% | N=108 | 1% | N=11 | 100% | N=1307 |
| Vibrant downtown/commercial area | 51% | N=665 | 41% | N=543 | 6% | N=84 | 1% | N=18 | 100% | N=1309 |
| Overall quality of new development in Franklin | 25% | N=309 | 48% | N=601 | 18% | N=230 | 9% | N=112 | 100% | N=1252 |
| Opportunities to participate in social events and activities | 35% | N=433 | 52% | N=644 | 10% | N=126 | 3% | N=32 | 100% | N=1235 |
| Opportunities to volunteer | 37% | N=388 | 49% | N=519 | 11% | N=121 | 2% | N=24 | 100% | N=1052 |
| Opportunities to participate in community matters | 30% | N=324 | 49% | N=527 | 16% | N=172 | 4% | N=43 | 100% | N=1067 |
| Openness and acceptance of the community toward people of diverse backgrounds | 22% | N=251 | 43% | N=493 | 21% | N=242 | 14% | N=160 | 100% | N=1145 |
| Neighborliness of residents in Franklin | 33% | N=426 | 45% | N=578 | 18% | N=231 | 4% | N=57 | 100% | N=1292 |

Table 8: Question 7

| Please indicate whether or not you have done each of the following in the last 12 months. | No | | Yes | | Total | |
|---|-----|--------|-----|-------|-------|--------|
| | % | N | % | N | % | N |
| Made efforts to conserve water | 31% | N=403 | 69% | N=887 | 100% | N=1291 |
| Made efforts to make your home more energy efficient | 33% | N=427 | 67% | N=863 | 100% | N=1290 |
| Observed a code violation or other hazard in Franklin (weeds, abandoned buildings, etc.) | 66% | N=852 | 34% | N=434 | 100% | N=1286 |
| Household member was a victim of a crime in Franklin | 95% | N=1219 | 5% | N=67 | 100% | N=1286 |
| Reported a crime to the police in Franklin | 89% | N=1142 | 11% | N=144 | 100% | N=1286 |
| Stocked supplies in preparation for an emergency | 73% | N=933 | 27% | N=350 | 100% | N=1283 |
| Campaigned or advocated for an issue, cause or candidate | 69% | N=891 | 31% | N=392 | 100% | N=1283 |
| Contacted the City of Franklin (in-person, phone, email or web) for help or information | 57% | N=729 | 43% | N=555 | 100% | N=1284 |
| Contacted Franklin elected officials (in-person, phone, email or web) to express your opinion | 75% | N=958 | 25% | N=322 | 100% | N=1280 |

Table 9: Question 8

| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-------|-------------------|-------|----------------------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Used Franklin recreation centers or their services | 13% | N=167 | 15% | N=195 | 30% | N=372 | 42% | N=527 | 100% | N=1262 |
| Visited a neighborhood park or City park | 14% | N=179 | 31% | N=390 | 45% | N=570 | 10% | N=120 | 100% | N=1260 |
| Used Franklin public libraries or their services | 4% | N=54 | 22% | N=277 | 38% | N=484 | 35% | N=446 | 100% | N=1261 |
| Participated in religious or spiritual activities in Franklin | 20% | N=254 | 28% | N=347 | 18% | N=228 | 34% | N=433 | 100% | N=1261 |
| Attended a City-sponsored event | 1% | N=13 | 8% | N=107 | 66% | N=835 | 24% | N=305 | 100% | N=1261 |

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| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-------|-------------------|-------|----------------------|-------|------------|--------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Used bus, rail, subway or other public transportation instead of driving | 0% | N=5 | 1% | N=10 | 4% | N=46 | 95% | N=1198 | 100% | N=1258 |
| Carpooled with other adults or children instead of driving alone | 10% | N=131 | 13% | N=162 | 20% | N=251 | 57% | N=715 | 100% | N=1260 |
| Walked or biked instead of driving | 7% | N=88 | 10% | N=132 | 26% | N=325 | 57% | N=714 | 100% | N=1259 |
| Volunteered your time to some group/activity in Franklin | 7% | N=86 | 14% | N=182 | 31% | N=391 | 48% | N=601 | 100% | N=1260 |
| Participated in a club | 3% | N=40 | 11% | N=134 | 15% | N=183 | 72% | N=900 | 100% | N=1257 |
| Talked to or visited with your immediate neighbors | 40% | N=502 | 35% | N=442 | 20% | N=246 | 6% | N=71 | 100% | N=1262 |
| Done a favor for a neighbor | 15% | N=194 | 25% | N=318 | 44% | N=553 | 16% | N=196 | 100% | N=1261 |

Table 10: Question 9

| Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|--|------------------------|------|-------------------|------|----------------------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Attended a local public meeting | 1% | N=12 | 3% | N=42 | 30% | N=363 | 66% | N=814 | 100% | N=1230 |
| Watched (online or on television) a local public meeting | 2% | N=20 | 7% | N=81 | 30% | N=373 | 62% | N=763 | 100% | N=1236 |

Table 11: Question 10

| Please rate the quality of each of the following services in Franklin: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Police/Sheriff services | 62% | N=644 | 32% | N=336 | 4% | N=46 | 2% | N=18 | 100% | N=1044 |
| Fire services | 74% | N=676 | 24% | N=220 | 2% | N=18 | 0% | N=1 | 100% | N=915 |
| Ambulance or emergency medical services | 70% | N=538 | 27% | N=207 | 3% | N=22 | 0% | N=2 | 100% | N=769 |
| Crime prevention | 46% | N=439 | 43% | N=402 | 10% | N=90 | 2% | N=15 | 100% | N=945 |
| Fire prevention and education | 51% | N=374 | 42% | N=308 | 6% | N=41 | 1% | N=6 | 100% | N=729 |
| Traffic enforcement | 28% | N=290 | 45% | N=463 | 19% | N=196 | 8% | N=82 | 100% | N=1032 |
| Street repair | 14% | N=163 | 39% | N=452 | 35% | N=400 | 12% | N=144 | 100% | N=1158 |
| Street cleaning | 32% | N=357 | 50% | N=557 | 15% | N=166 | 3% | N=29 | 100% | N=1109 |
| Street lighting | 21% | N=243 | 54% | N=621 | 20% | N=226 | 6% | N=69 | 100% | N=1159 |
| Snow removal | 29% | N=194 | 48% | N=327 | 15% | N=100 | 8% | N=56 | 100% | N=677 |
| Sidewalk maintenance | 21% | N=214 | 53% | N=535 | 21% | N=208 | 5% | N=47 | 100% | N=1004 |
| Traffic signal timing | 10% | N=111 | 39% | N=452 | 34% | N=389 | 17% | N=194 | 100% | N=1146 |
| Bus or transit services | 14% | N=43 | 17% | N=52 | 32% | N=97 | 36% | N=108 | 100% | N=300 |
| Garbage collection | 55% | N=592 | 39% | N=415 | 5% | N=50 | 2% | N=19 | 100% | N=1076 |
| Recycling | 40% | N=425 | 39% | N=416 | 11% | N=118 | 9% | N=100 | 100% | N=1059 |
| Yard waste pick-up | 51% | N=463 | 38% | N=350 | 9% | N=79 | 2% | N=23 | 100% | N=915 |

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| Please rate the quality of each of the following services in Franklin: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| Storm drainage | 30% | N=287 | 51% | N=492 | 13% | N=121 | 7% | N=64 | 100% | N=965 |
| Drinking water | 29% | N=335 | 45% | N=510 | 17% | N=196 | 9% | N=97 | 100% | N=1138 |
| Sewer services | 40% | N=404 | 51% | N=520 | 8% | N=79 | 1% | N=12 | 100% | N=1016 |
| Power (electric and/or gas) utility | 43% | N=499 | 49% | N=558 | 7% | N=81 | 1% | N=11 | 100% | N=1150 |
| Utility billing | 34% | N=382 | 48% | N=536 | 13% | N=143 | 5% | N=57 | 100% | N=1118 |
| City parks | 47% | N=531 | 47% | N=528 | 5% | N=55 | 1% | N=7 | 100% | N=1122 |
| Recreation programs or classes | 37% | N=267 | 51% | N=363 | 10% | N=71 | 2% | N=13 | 100% | N=714 |
| Recreation centers or facilities | 39% | N=332 | 51% | N=437 | 8% | N=71 | 2% | N=19 | 100% | N=858 |
| Land use, planning and zoning | 13% | N=118 | 38% | N=355 | 29% | N=271 | 21% | N=197 | 100% | N=942 |
| Code enforcement (weeds, abandoned buildings, etc.) | 21% | N=163 | 51% | N=399 | 21% | N=167 | 8% | N=61 | 100% | N=790 |
| Animal control | 32% | N=242 | 52% | N=392 | 13% | N=95 | 4% | N=27 | 100% | N=757 |
| Economic development | 30% | N=290 | 48% | N=467 | 14% | N=137 | 7% | N=70 | 100% | N=963 |
| Health services | 41% | N=391 | 49% | N=476 | 9% | N=83 | 1% | N=14 | 100% | N=964 |
| Public library services | 56% | N=511 | 37% | N=340 | 6% | N=54 | 1% | N=7 | 100% | N=913 |
| Public information services | 33% | N=270 | 53% | N=435 | 12% | N=97 | 3% | N=21 | 100% | N=824 |
| Cable television | 17% | N=154 | 44% | N=390 | 23% | N=206 | 15% | N=132 | 100% | N=882 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 31% | N=227 | 51% | N=376 | 13% | N=95 | 5% | N=34 | 100% | N=733 |
| Preservation of natural areas such as open space, farmlands and greenbelts | 23% | N=237 | 37% | N=376 | 23% | N=232 | 18% | N=184 | 100% | N=1030 |
| Franklin open space | 22% | N=228 | 40% | N=421 | 25% | N=261 | 14% | N=146 | 100% | N=1055 |
| City-sponsored special events | 41% | N=408 | 47% | N=463 | 10% | N=103 | 1% | N=11 | 100% | N=986 |
| Overall customer service by Franklin employees (police, receptionists, planners, etc.) | 43% | N=443 | 47% | N=480 | 7% | N=75 | 2% | N=21 | 100% | N=1020 |

Table 12: Question 11

| Overall, how would you rate the quality of the services provided by each of the following? | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| The City of Franklin | 40% | N=436 | 51% | N=544 | 7% | N=79 | 2% | N=18 | 100% | N=1076 |
| The Federal Government | 9% | N=86 | 39% | N=384 | 36% | N=348 | 16% | N=156 | 100% | N=974 |

Table 13: Question 12

| Please rate the following categories of Franklin government performance: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
| The value of services for the taxes paid to Franklin | 25% | N=257 | 52% | N=538 | 18% | N=181 | 5% | N=50 | 100% | N=1027 |
| The overall direction that Franklin is taking | 20% | N=211 | 42% | N=453 | 23% | N=252 | 15% | N=163 | 100% | N=1078 |
| The job Franklin government does at welcoming citizen involvement | 29% | N=254 | 43% | N=381 | 20% | N=180 | 8% | N=74 | 100% | N=889 |
| Overall confidence in Franklin government | 22% | N=236 | 47% | N=497 | 22% | N=228 | 9% | N=92 | 100% | N=1054 |

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| Please rate the following categories of Franklin government performance: | Excellent | | Good | | Fair | | Poor | | Total | |
|--|-----------|-------|---------|-------|---------|-------|---------|-------|---------|--------|
| | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N |
| Generally acting in the best interest of the community | 20% | N=210 | 46% | N=477 | 22% | N=232 | 12% | N=122 | 100% | N=1041 |
| Being honest | 26% | N=232 | 45% | N=400 | 21% | N=192 | 8% | N=72 | 100% | N=896 |
| Treating all residents fairly | 25% | N=224 | 43% | N=383 | 19% | N=170 | 12% | N=106 | 100% | N=884 |

Table 14: Question 13

| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years: | Essential | | Very important | | Somewhat important | | Not at all important | | Total | |
|---|-----------|-------|----------------|-------|--------------------|-------|----------------------|------|---------|--------|
| | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N |
| Overall feeling of safety in Franklin | 71% | N=778 | 25% | N=272 | 4% | N=47 | 0% | N=3 | 100% | N=1101 |
| Overall ease of getting to the places you usually have to visit | 54% | N=592 | 40% | N=445 | 6% | N=62 | 0% | N=1 | 100% | N=1100 |
| Quality of overall natural environment in Franklin | 49% | N=538 | 44% | N=480 | 7% | N=76 | 0% | N=5 | 100% | N=1099 |
| Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems) | 42% | N=461 | 42% | N=458 | 15% | N=165 | 1% | N=15 | 100% | N=1099 |
| Health and wellness opportunities in Franklin | 31% | N=335 | 45% | N=494 | 22% | N=238 | 3% | N=31 | 100% | N=1097 |
| Overall opportunities for education and enrichment | 40% | N=445 | 41% | N=455 | 15% | N=169 | 3% | N=31 | 100% | N=1099 |
| Overall economic health of Franklin | 51% | N=561 | 40% | N=439 | 8% | N=91 | 1% | N=6 | 100% | N=1097 |
| Sense of community | 35% | N=388 | 47% | N=510 | 17% | N=185 | 1% | N=12 | 100% | N=1096 |

Table 15: Question 14

| Please rate your level of satisfaction with the City of Franklin's management of growth: | Percent | Number |
|--|---------|--------|
| Very satisfied | 19% | N=188 |
| Somewhat satisfied | 45% | N=438 |
| Somewhat unsatisfied | 19% | N=185 |
| Very unsatisfied | 17% | N=166 |
| Total | 100% | N=977 |

Table 16: Question 15

| How likely would you be, if at all, to use each of the following methods when communicating directly with the City of Franklin to ask a question or share information? | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Total | |
|--|-------------|-------|-----------------|-------|-------------------|-------|---------------|-------|---------|--------|
| | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N |
| Speak to a City official in person | 25% | N=268 | 34% | N=358 | 25% | N=270 | 15% | N=164 | 100% | N=1059 |
| Speak to a City official on the phone | 32% | N=337 | 37% | N=394 | 19% | N=202 | 12% | N=122 | 100% | N=1055 |
| Communicate with the City via mail | 17% | N=177 | 24% | N=252 | 23% | N=247 | 36% | N=382 | 100% | N=1058 |
| Communicate with the City via email | 54% | N=572 | 36% | N=378 | 6% | N=68 | 4% | N=40 | 100% | N=1058 |
| Communicate with the City on Facebook | 18% | N=192 | 26% | N=278 | 21% | N=220 | 35% | N=367 | 100% | N=1058 |

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| How likely would you be, if at all, to use each of the following methods when communicating directly with the City of Franklin to ask a question or share information? | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Total | |
|--|-------------|-------|-----------------|-------|-------------------|-------|---------------|-------|-------|--------|
| | 7% | N=75 | 11% | N=118 | 17% | N=182 | 64% | N=681 | 100% | N=1056 |
| Communicate with the City on Twitter | 7% | N=75 | 11% | N=118 | 17% | N=182 | 64% | N=681 | 100% | N=1056 |
| Communicate with the City on Instagram | 7% | N=70 | 11% | N=120 | 16% | N=172 | 66% | N=693 | 100% | N=1055 |
| Communicate with the City on Nextdoor | 13% | N=134 | 25% | N=263 | 16% | N=173 | 46% | N=482 | 100% | N=1051 |

Table 17: Question D1

| How often, if at all, do you do each of the following, considering all of the times you could? | Never | | Rarely | | Sometimes | | Usually | | Always | | Total | |
|--|-------|------|--------|-------|-----------|-------|---------|-------|--------|-------|-------|--------|
| | 8% | N=89 | 5% | N=55 | 12% | N=129 | 14% | N=150 | 60% | N=631 | 100% | N=1054 |
| Recycle at home | 8% | N=89 | 5% | N=55 | 12% | N=129 | 14% | N=150 | 60% | N=631 | 100% | N=1054 |
| Purchase goods or services from a business located in Franklin | 0% | N=3 | 1% | N=15 | 17% | N=178 | 57% | N=600 | 25% | N=260 | 100% | N=1055 |
| Eat at least 5 portions of fruits and vegetables a day | 2% | N=22 | 11% | N=114 | 38% | N=402 | 36% | N=381 | 12% | N=129 | 100% | N=1048 |
| Participate in moderate or vigorous physical activity | 1% | N=13 | 11% | N=115 | 34% | N=354 | 34% | N=362 | 20% | N=207 | 100% | N=1051 |
| Read or watch local news (via television, paper, computer, etc.) | 3% | N=36 | 10% | N=108 | 23% | N=241 | 29% | N=310 | 34% | N=358 | 100% | N=1053 |
| Vote in local elections | 4% | N=44 | 3% | N=29 | 10% | N=103 | 23% | N=240 | 60% | N=636 | 100% | N=1053 |

Table 18: Question D2

| Would you say that in general your health is: | Percent | Number |
|---|---------|--------|
| Excellent | 23% | N=243 |
| Very good | 48% | N=508 |
| Good | 24% | N=255 |
| Fair | 4% | N=45 |
| Poor | 1% | N=9 |
| Total | 100% | N=1060 |

Table 19: Question D3

| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Percent | Number |
|--|---------|--------|
| Very positive | 14% | N=143 |
| Somewhat positive | 30% | N=311 |
| Neutral | 46% | N=481 |
| Somewhat negative | 10% | N=104 |
| Very negative | 1% | N=8 |
| Total | 100% | N=1047 |

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Table 20: Question D4

| What is your employment status? | Percent | Number |
|---------------------------------------|---------|--------|
| Working full time for pay | 62% | N=658 |
| Working part time for pay | 10% | N=109 |
| Unemployed, looking for paid work | 2% | N=24 |
| Unemployed, not looking for paid work | 8% | N=80 |
| Fully retired | 17% | N=183 |
| Total | 100% | N=1054 |

Table 21: Question D5

| Do you work inside the boundaries of Franklin? | Percent | Number |
|--|---------|--------|
| Yes, outside the home | 33% | N=323 |
| Yes, from home | 20% | N=198 |
| No | 47% | N=458 |
| Total | 100% | N=978 |

Table 22: Question D6

| How many years have you lived in Franklin? | Percent | Number |
|--|---------|--------|
| Less than 2 years | 15% | N=156 |
| 2 to 5 years | 22% | N=236 |
| 6 to 10 years | 17% | N=184 |
| 11 to 20 years | 24% | N=254 |
| More than 20 years | 22% | N=230 |
| Total | 100% | N=1060 |

Table 23: Question D7

| Which best describes the building you live in? | Percent | Number |
|--|---------|--------|
| One family house detached from any other houses | 76% | N=736 |
| Building with two or more homes (duplex, townhome, apartment or condominium) | 23% | N=223 |
| Mobile home | 0% | N=0 |
| Other | 1% | N=5 |
| Total | 100% | N=964 |

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Table 24: Question D8

| Is this house, apartment or mobile home... | Percent | Number |
|--|---------|--------|
| Rented | 22% | N=209 |
| Owned | 78% | N=734 |
| Total | 100% | N=943 |

Table 25: Question D9

| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)? | Percent | Number |
|---|---------|--------|
| Less than \$300 per month | 5% | N=48 |
| \$300 to \$599 per month | 5% | N=53 |
| \$600 to \$999 per month | 7% | N=70 |
| \$1,000 to \$1,499 per month | 23% | N=234 |
| \$1,500 to \$2,499 per month | 38% | N=390 |
| \$2,500 or more per month | 23% | N=237 |
| Total | 100% | N=1032 |

Table 26: Question D10

| Do any children 17 or under live in your household? | Percent | Number |
|---|---------|--------|
| No | 53% | N=493 |
| Yes | 47% | N=429 |
| Total | 100% | N=922 |

Table 27: Question D11

| Are you or any other members of your household aged 65 or older? | Percent | Number |
|--|---------|--------|
| No | 82% | N=753 |
| Yes | 18% | N=170 |
| Total | 100% | N=923 |

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Table 28: Question D12

| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Percent | Number |
|--|---------|--------|
| Less than \$25,000 | 2% | N=23 |
| \$25,000 to \$49,999 | 10% | N=97 |
| \$50,000 to \$99,999 | 26% | N=261 |
| \$100,000 to \$149,999 | 26% | N=263 |
| \$150,000 or more | 35% | N=354 |
| Total | 100% | N=997 |

Table 29: Question D13

| Are you Spanish, Hispanic or Latino? | Percent | Number |
|--|---------|--------|
| No, not Spanish, Hispanic or Latino | 95% | N=993 |
| Yes, I consider myself to be Spanish, Hispanic or Latino | 5% | N=48 |
| Total | 100% | N=1041 |

Table 30: Question D14

| What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.) | Percent | Number |
|---|---------|--------|
| American Indian or Alaskan Native | 0% | N=3 |
| Asian, Asian Indian or Pacific Islander | 3% | N=30 |
| Black or African American | 3% | N=27 |
| White | 93% | N=949 |
| Other | 4% | N=38 |

Total may exceed 100% as respondents could select more than one option.

Table 31: Question D15

| In which category is your age? | Percent | Number |
|--------------------------------|---------|--------|
| 18 to 24 years | 3% | N=35 |
| 25 to 34 years | 15% | N=158 |
| 35 to 44 years | 22% | N=231 |
| 45 to 54 years | 26% | N=266 |
| 55 to 64 years | 19% | N=199 |
| 65 to 74 years | 11% | N=117 |
| 75 years or older | 4% | N=37 |
| Total | 100% | N=1042 |

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Table 32: Question D16

| What is your sex? | Percent | Number |
|-------------------|---------|--------|
| Female | 55% | N=415 |
| Male | 45% | N=341 |
| Total | 100% | N=756 |

Table 33: Question D17

| Do you consider a cell phone or landline your primary telephone number? | Percent | Number |
|---|---------|--------|
| Cell | 87% | N=650 |
| Land line | 4% | N=30 |
| Both | 9% | N=70 |
| Total | 100% | N=749 |

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 34: Question 1

| Please rate each of the following aspects of quality of life in Franklin: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|---|-----------|--------|------|-------|------|-------|------|------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Franklin as a place to live | 62% | N=995 | 34% | N=536 | 3% | N=48 | 1% | N=16 | 0% | N=1 | 100% | N=1596 |
| Your neighborhood as a place to live | 58% | N=914 | 36% | N=571 | 5% | N=84 | 1% | N=13 | 0% | N=6 | 100% | N=1587 |
| Franklin as a place to raise children | 64% | N=1010 | 26% | N=410 | 3% | N=42 | 1% | N=10 | 7% | N=116 | 100% | N=1588 |
| Franklin as a place to work | 42% | N=659 | 31% | N=487 | 6% | N=101 | 1% | N=16 | 20% | N=316 | 100% | N=1579 |
| Franklin as a place to visit | 59% | N=933 | 33% | N=532 | 5% | N=78 | 1% | N=10 | 2% | N=35 | 100% | N=1588 |
| Franklin as a place to retire | 36% | N=578 | 30% | N=470 | 15% | N=236 | 4% | N=70 | 15% | N=231 | 100% | N=1585 |
| The overall quality of life in Franklin | 53% | N=844 | 41% | N=656 | 4% | N=71 | 1% | N=19 | 0% | N=1 | 100% | N=1592 |

Table 35: Question 2

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|---|-----------|-------|------|-------|------|-------|------|-------|------------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Franklin | 44% | N=661 | 48% | N=726 | 7% | N=105 | 0% | N=5 | 0% | N=0 | 100% | N=1496 |
| Overall ease of getting to the places you usually have to visit | 16% | N=241 | 44% | N=654 | 30% | N=440 | 10% | N=154 | 0% | N=0 | 100% | N=1489 |
| Quality of overall natural environment in Franklin | 32% | N=483 | 52% | N=767 | 13% | N=197 | 2% | N=37 | 0% | N=3 | 100% | N=1488 |
| Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems) | 21% | N=312 | 51% | N=753 | 22% | N=326 | 7% | N=97 | 0% | N=2 | 100% | N=1490 |
| Health and wellness opportunities in Franklin | 44% | N=647 | 42% | N=622 | 11% | N=165 | 2% | N=22 | 2% | N=29 | 100% | N=1485 |
| Overall opportunities for education and enrichment | 43% | N=646 | 39% | N=587 | 10% | N=143 | 1% | N=21 | 6% | N=91 | 100% | N=1487 |
| Overall economic health of Franklin | 48% | N=720 | 40% | N=594 | 6% | N=88 | 2% | N=31 | 4% | N=56 | 100% | N=1489 |
| Sense of community | 34% | N=511 | 46% | N=678 | 16% | N=243 | 3% | N=47 | 1% | N=8 | 100% | N=1486 |
| Overall image or reputation of Franklin | 64% | N=957 | 30% | N=452 | 4% | N=64 | 0% | N=7 | 0% | N=7 | 100% | N=1486 |

Table 36: Question 3

| Please indicate how likely or unlikely you are to do each of the following: | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Don't know | | Total | |
|---|-------------|--------|-----------------|-------|-------------------|------|---------------|------|------------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Recommend living in Franklin to someone who asks | 65% | N=956 | 24% | N=351 | 5% | N=77 | 5% | N=73 | 0% | N=4 | 100% | N=1461 |
| Remain in Franklin for the next five years | 70% | N=1021 | 20% | N=298 | 5% | N=67 | 4% | N=55 | 1% | N=15 | 100% | N=1456 |

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Table 37: Question 4

| Please rate how safe or unsafe you feel: | Very safe | | Somewhat safe | | Neither safe nor unsafe | | Somewhat unsafe | | Very unsafe | | Don't know | | Total | |
|---|-----------|--------|---------------|-------|-------------------------|------|-----------------|------|-------------|-----|------------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N | % | N |
| In your neighborhood during the day | 77% | N=1122 | 19% | N=270 | 3% | N=38 | 1% | N=21 | 0% | N=3 | 0% | N=2 | 100% | N=1455 |
| In Franklin's downtown/commercial area during the day | 79% | N=1151 | 17% | N=250 | 2% | N=34 | 0% | N=4 | 0% | N=3 | 1% | N=10 | 100% | N=1452 |

Table 38: Question 5

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Traffic flow on major streets | 3% | N=40 | 31% | N=433 | 41% | N=573 | 26% | N=362 | 0% | N=0 | 100% | N=1408 |
| Ease of public parking | 10% | N=138 | 35% | N=490 | 35% | N=485 | 21% | N=288 | 0% | N=3 | 100% | N=1404 |
| Ease of travel by car in Franklin | 9% | N=128 | 45% | N=630 | 32% | N=451 | 14% | N=194 | 0% | N=0 | 100% | N=1403 |
| Ease of travel by public transportation in Franklin | 2% | N=30 | 9% | N=121 | 12% | N=167 | 24% | N=334 | 54% | N=749 | 100% | N=1401 |
| Ease of travel by bicycle in Franklin | 4% | N=53 | 16% | N=222 | 19% | N=261 | 19% | N=270 | 42% | N=594 | 100% | N=1400 |
| Ease of walking in Franklin | 17% | N=234 | 40% | N=561 | 27% | N=377 | 10% | N=145 | 6% | N=84 | 100% | N=1401 |
| Availability of paths and walking trails | 18% | N=248 | 38% | N=527 | 27% | N=372 | 11% | N=153 | 7% | N=103 | 100% | N=1401 |
| Air quality | 31% | N=429 | 55% | N=761 | 9% | N=119 | 2% | N=22 | 4% | N=62 | 100% | N=1392 |
| Cleanliness of Franklin | 46% | N=645 | 48% | N=678 | 5% | N=70 | 0% | N=7 | 0% | N=0 | 100% | N=1399 |
| Overall appearance of Franklin | 53% | N=737 | 44% | N=614 | 3% | N=41 | 0% | N=7 | 0% | N=1 | 100% | N=1399 |
| Public places where people want to spend time | 42% | N=588 | 48% | N=669 | 8% | N=113 | 1% | N=15 | 1% | N=16 | 100% | N=1401 |
| Variety of housing options | 13% | N=178 | 37% | N=512 | 29% | N=399 | 18% | N=250 | 4% | N=58 | 100% | N=1399 |
| Availability of affordable quality housing | 4% | N=57 | 16% | N=217 | 29% | N=405 | 39% | N=547 | 12% | N=170 | 100% | N=1398 |
| Fitness opportunities (including exercise classes and paths or trails, etc.) | 35% | N=494 | 46% | N=639 | 13% | N=181 | 3% | N=44 | 3% | N=37 | 100% | N=1395 |
| Recreational opportunities | 31% | N=434 | 50% | N=690 | 14% | N=193 | 2% | N=28 | 3% | N=49 | 100% | N=1393 |
| Availability of affordable quality food | 29% | N=406 | 49% | N=680 | 17% | N=241 | 4% | N=58 | 1% | N=12 | 100% | N=1398 |
| Availability of affordable quality health care | 30% | N=415 | 44% | N=609 | 13% | N=185 | 5% | N=73 | 8% | N=115 | 100% | N=1397 |
| Availability of preventive health services | 30% | N=424 | 44% | N=607 | 10% | N=134 | 4% | N=51 | 13% | N=179 | 100% | N=1395 |
| Availability of affordable quality mental health care | 11% | N=151 | 20% | N=277 | 12% | N=169 | 8% | N=114 | 49% | N=684 | 100% | N=1396 |

Table 39: Question 6

| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Availability of affordable quality child care/preschool | 11% | N=143 | 15% | N=203 | 14% | N=179 | 8% | N=107 | 52% | N=687 | 100% | N=1320 |
| K-12 education | 45% | N=590 | 26% | N=343 | 6% | N=78 | 2% | N=24 | 21% | N=282 | 100% | N=1317 |
| Adult educational opportunities | 11% | N=142 | 23% | N=307 | 12% | N=163 | 5% | N=69 | 48% | N=636 | 100% | N=1316 |

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| Please rate each of the following characteristics as they relate to Franklin as a whole: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Opportunities to attend cultural/arts/music activities | 33% | N=439 | 44% | N=577 | 15% | N=198 | 3% | N=45 | 4% | N=59 | 100% | N=1318 |
| Opportunities to participate in religious or spiritual events and activities | 50% | N=657 | 32% | N=419 | 4% | N=59 | 0% | N=6 | 13% | N=174 | 100% | N=1314 |
| Employment opportunities | 23% | N=305 | 41% | N=544 | 10% | N=137 | 4% | N=49 | 21% | N=282 | 100% | N=1316 |
| Shopping opportunities | 52% | N=686 | 41% | N=540 | 6% | N=76 | 1% | N=12 | 0% | N=3 | 100% | N=1316 |
| Cost of living in Franklin | 6% | N=83 | 35% | N=467 | 39% | N=509 | 20% | N=257 | 0% | N=1 | 100% | N=1317 |
| Overall quality of business and service establishments in Franklin | 35% | N=465 | 55% | N=723 | 8% | N=108 | 1% | N=11 | 1% | N=8 | 100% | N=1316 |
| Vibrant downtown/commercial area | 51% | N=665 | 41% | N=543 | 6% | N=84 | 1% | N=18 | 0% | N=5 | 100% | N=1314 |
| Overall quality of new development in Franklin | 23% | N=309 | 46% | N=601 | 18% | N=230 | 8% | N=112 | 5% | N=62 | 100% | N=1314 |
| Opportunities to participate in social events and activities | 33% | N=433 | 49% | N=644 | 10% | N=126 | 2% | N=32 | 6% | N=78 | 100% | N=1313 |
| Opportunities to volunteer | 30% | N=388 | 39% | N=519 | 9% | N=121 | 2% | N=24 | 20% | N=262 | 100% | N=1314 |
| Opportunities to participate in community matters | 25% | N=324 | 40% | N=527 | 13% | N=172 | 3% | N=43 | 19% | N=245 | 100% | N=1312 |
| Openness and acceptance of the community toward people of diverse backgrounds | 19% | N=251 | 38% | N=493 | 18% | N=242 | 12% | N=160 | 13% | N=166 | 100% | N=1311 |
| Neighborliness of residents in Franklin | 32% | N=426 | 44% | N=578 | 18% | N=231 | 4% | N=57 | 1% | N=19 | 100% | N=1311 |

Table 40: Question 7

| Please indicate whether or not you have done each of the following in the last 12 months. | No | | Yes | | Total | |
|---|-----|--------|-----|-------|-------|--------|
| | % | N | % | N | % | N |
| Made efforts to conserve water | 31% | N=403 | 69% | N=887 | 100% | N=1291 |
| Made efforts to make your home more energy efficient | 33% | N=427 | 67% | N=863 | 100% | N=1290 |
| Observed a code violation or other hazard in Franklin (weeds, abandoned buildings, etc.) | 66% | N=852 | 34% | N=434 | 100% | N=1286 |
| Household member was a victim of a crime in Franklin | 95% | N=1219 | 5% | N=67 | 100% | N=1286 |
| Reported a crime to the police in Franklin | 89% | N=1142 | 11% | N=144 | 100% | N=1286 |
| Stocked supplies in preparation for an emergency | 73% | N=933 | 27% | N=350 | 100% | N=1283 |
| Campaigned or advocated for an issue, cause or candidate | 69% | N=891 | 31% | N=392 | 100% | N=1283 |
| Contacted the City of Franklin (in-person, phone, email or web) for help or information | 57% | N=729 | 43% | N=555 | 100% | N=1284 |
| Contacted Franklin elected officials (in-person, phone, email or web) to express your opinion | 75% | N=958 | 25% | N=322 | 100% | N=1280 |

Table 41: Question 8

| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-------|-------------------|-------|----------------------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Used Franklin recreation centers or their services | 13% | N=167 | 15% | N=195 | 30% | N=372 | 42% | N=527 | 100% | N=1262 |
| Visited a neighborhood park or City park | 14% | N=179 | 31% | N=390 | 45% | N=570 | 10% | N=120 | 100% | N=1260 |
| Used Franklin public libraries or their services | 4% | N=54 | 22% | N=277 | 38% | N=484 | 35% | N=446 | 100% | N=1261 |

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| In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Franklin? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|---|------------------------|-------|-------------------|-------|----------------------|-------|------------|--------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Participated in religious or spiritual activities in Franklin | 20% | N=254 | 28% | N=347 | 18% | N=228 | 34% | N=433 | 100% | N=1261 |
| Attended a City-sponsored event | 1% | N=13 | 8% | N=107 | 66% | N=835 | 24% | N=305 | 100% | N=1261 |
| Used bus, rail, subway or other public transportation instead of driving | 0% | N=5 | 1% | N=10 | 4% | N=46 | 95% | N=1198 | 100% | N=1258 |
| Carpooled with other adults or children instead of driving alone | 10% | N=131 | 13% | N=162 | 20% | N=251 | 57% | N=715 | 100% | N=1260 |
| Walked or biked instead of driving | 7% | N=88 | 10% | N=132 | 26% | N=325 | 57% | N=714 | 100% | N=1259 |
| Volunteered your time to some group/activity in Franklin | 7% | N=86 | 14% | N=182 | 31% | N=391 | 48% | N=601 | 100% | N=1260 |
| Participated in a club | 3% | N=40 | 11% | N=134 | 15% | N=183 | 72% | N=900 | 100% | N=1257 |
| Talked to or visited with your immediate neighbors | 40% | N=502 | 35% | N=442 | 20% | N=246 | 6% | N=71 | 100% | N=1262 |
| Done a favor for a neighbor | 15% | N=194 | 25% | N=318 | 44% | N=553 | 16% | N=196 | 100% | N=1261 |

Table 42: Question 9

| Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting? | 2 times a week or more | | 2-4 times a month | | Once a month or less | | Not at all | | Total | |
|--|------------------------|------|-------------------|------|----------------------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Attended a local public meeting | 1% | N=12 | 3% | N=42 | 30% | N=363 | 66% | N=814 | 100% | N=1230 |
| Watched (online or on television) a local public meeting | 2% | N=20 | 7% | N=81 | 30% | N=373 | 62% | N=763 | 100% | N=1236 |

Table 43: Question 10

| Please rate the quality of each of the following services in Franklin: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Police/Sheriff services | 54% | N=644 | 28% | N=336 | 4% | N=46 | 2% | N=18 | 12% | N=143 | 100% | N=1187 |
| Fire services | 57% | N=676 | 19% | N=220 | 2% | N=18 | 0% | N=1 | 23% | N=269 | 100% | N=1184 |
| Ambulance or emergency medical services | 45% | N=538 | 17% | N=207 | 2% | N=22 | 0% | N=2 | 35% | N=417 | 100% | N=1187 |
| Crime prevention | 37% | N=439 | 34% | N=402 | 8% | N=90 | 1% | N=15 | 20% | N=239 | 100% | N=1184 |
| Fire prevention and education | 32% | N=374 | 26% | N=308 | 3% | N=41 | 1% | N=6 | 38% | N=453 | 100% | N=1182 |
| Traffic enforcement | 25% | N=290 | 39% | N=463 | 17% | N=196 | 7% | N=82 | 13% | N=151 | 100% | N=1184 |
| Street repair | 14% | N=163 | 38% | N=452 | 34% | N=400 | 12% | N=144 | 2% | N=25 | 100% | N=1183 |
| Street cleaning | 30% | N=357 | 47% | N=557 | 14% | N=166 | 2% | N=29 | 6% | N=71 | 100% | N=1181 |
| Street lighting | 21% | N=243 | 53% | N=621 | 19% | N=226 | 6% | N=69 | 2% | N=19 | 100% | N=1178 |
| Snow removal | 17% | N=194 | 28% | N=327 | 8% | N=100 | 5% | N=56 | 42% | N=495 | 100% | N=1173 |
| Sidewalk maintenance | 18% | N=214 | 46% | N=535 | 18% | N=208 | 4% | N=47 | 15% | N=170 | 100% | N=1175 |
| Traffic signal timing | 9% | N=111 | 38% | N=452 | 33% | N=389 | 17% | N=194 | 3% | N=30 | 100% | N=1176 |
| Bus or transit services | 4% | N=43 | 4% | N=52 | 8% | N=97 | 9% | N=108 | 75% | N=882 | 100% | N=1182 |

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| Please rate the quality of each of the following services in Franklin: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| Garbage collection | 50% | N=592 | 35% | N=415 | 4% | N=50 | 2% | N=19 | 9% | N=108 | 100% | N=1184 |
| Recycling | 36% | N=425 | 35% | N=416 | 10% | N=118 | 8% | N=100 | 10% | N=122 | 100% | N=1181 |
| Yard waste pick-up | 39% | N=463 | 30% | N=350 | 7% | N=79 | 2% | N=23 | 23% | N=266 | 100% | N=1181 |
| Storm drainage | 24% | N=287 | 42% | N=492 | 10% | N=121 | 5% | N=64 | 18% | N=217 | 100% | N=1181 |
| Drinking water | 28% | N=335 | 43% | N=510 | 17% | N=196 | 8% | N=97 | 4% | N=45 | 100% | N=1183 |
| Sewer services | 34% | N=404 | 44% | N=520 | 7% | N=79 | 1% | N=12 | 14% | N=167 | 100% | N=1183 |
| Power (electric and/or gas) utility | 42% | N=499 | 47% | N=558 | 7% | N=81 | 1% | N=11 | 3% | N=36 | 100% | N=1185 |
| Utility billing | 32% | N=382 | 45% | N=536 | 12% | N=143 | 5% | N=57 | 5% | N=65 | 100% | N=1182 |
| City parks | 45% | N=531 | 45% | N=528 | 5% | N=55 | 1% | N=7 | 5% | N=61 | 100% | N=1183 |
| Recreation programs or classes | 23% | N=267 | 31% | N=363 | 6% | N=71 | 1% | N=13 | 40% | N=468 | 100% | N=1182 |
| Recreation centers or facilities | 28% | N=332 | 37% | N=437 | 6% | N=71 | 2% | N=19 | 28% | N=327 | 100% | N=1185 |
| Land use, planning and zoning | 10% | N=118 | 30% | N=355 | 23% | N=271 | 17% | N=197 | 20% | N=238 | 100% | N=1181 |
| Code enforcement (weeds, abandoned buildings, etc.) | 14% | N=163 | 34% | N=399 | 14% | N=167 | 5% | N=61 | 33% | N=391 | 100% | N=1180 |
| Animal control | 21% | N=242 | 33% | N=392 | 8% | N=95 | 2% | N=27 | 36% | N=423 | 100% | N=1180 |
| Economic development | 25% | N=290 | 40% | N=467 | 12% | N=137 | 6% | N=70 | 18% | N=215 | 100% | N=1178 |
| Health services | 33% | N=391 | 40% | N=476 | 7% | N=83 | 1% | N=14 | 18% | N=216 | 100% | N=1180 |
| Public library services | 43% | N=511 | 29% | N=340 | 5% | N=54 | 1% | N=7 | 23% | N=269 | 100% | N=1182 |
| Public information services | 23% | N=270 | 37% | N=435 | 8% | N=97 | 2% | N=21 | 30% | N=358 | 100% | N=1182 |
| Cable television | 13% | N=154 | 33% | N=390 | 17% | N=206 | 11% | N=132 | 25% | N=294 | 100% | N=1176 |
| Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) | 19% | N=227 | 32% | N=376 | 8% | N=95 | 3% | N=34 | 38% | N=447 | 100% | N=1179 |
| Preservation of natural areas such as open space, farmlands and greenbelts | 20% | N=237 | 32% | N=376 | 20% | N=232 | 16% | N=184 | 13% | N=150 | 100% | N=1180 |
| Franklin open space | 19% | N=228 | 36% | N=421 | 22% | N=261 | 12% | N=146 | 11% | N=125 | 100% | N=1180 |
| City-sponsored special events | 35% | N=408 | 39% | N=463 | 9% | N=103 | 1% | N=11 | 16% | N=190 | 100% | N=1176 |
| Overall customer service by Franklin employees (police, receptionists, planners, etc.) | 38% | N=443 | 41% | N=480 | 6% | N=75 | 2% | N=21 | 13% | N=155 | 100% | N=1175 |

Table 44: Question 11

| Overall, how would you rate the quality of the services provided by each of the following? | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| The City of Franklin | 39% | N=436 | 49% | N=544 | 7% | N=79 | 2% | N=18 | 3% | N=39 | 100% | N=1115 |
| The Federal Government | 8% | N=86 | 34% | N=384 | 31% | N=348 | 14% | N=156 | 12% | N=138 | 100% | N=1112 |

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Table 45: Question 12

| Please rate the following categories of Franklin government performance: | Excellent | | Good | | Fair | | Poor | | Don't know | | Total | |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N | % | N |
| The value of services for the taxes paid to Franklin | 23% | N=257 | 48% | N=538 | 16% | N=181 | 5% | N=50 | 8% | N=87 | 100% | N=1114 |
| The overall direction that Franklin is taking | 19% | N=211 | 41% | N=453 | 23% | N=252 | 15% | N=163 | 3% | N=34 | 100% | N=1113 |
| The job Franklin government does at welcoming citizen involvement | 23% | N=254 | 34% | N=381 | 16% | N=180 | 7% | N=74 | 20% | N=224 | 100% | N=1113 |
| Overall confidence in Franklin government | 21% | N=236 | 45% | N=497 | 21% | N=228 | 8% | N=92 | 5% | N=58 | 100% | N=1113 |
| Generally acting in the best interest of the community | 19% | N=210 | 43% | N=477 | 21% | N=232 | 11% | N=122 | 6% | N=69 | 100% | N=1110 |
| Being honest | 21% | N=232 | 36% | N=400 | 17% | N=192 | 7% | N=72 | 19% | N=212 | 100% | N=1108 |
| Treating all residents fairly | 20% | N=224 | 34% | N=383 | 15% | N=170 | 10% | N=106 | 21% | N=229 | 100% | N=1113 |

Table 46: Question 13

| Please rate how important, if at all, you think it is for the Franklin community to focus on each of the following in the coming two years: | Essential | | Very important | | Somewhat important | | Not at all important | | Total | |
|---|-----------|-------|----------------|-------|--------------------|-------|----------------------|------|-------|--------|
| | % | N | % | N | % | N | % | N | % | N |
| Overall feeling of safety in Franklin | 71% | N=778 | 25% | N=272 | 4% | N=47 | 0% | N=3 | 100% | N=1101 |
| Overall ease of getting to the places you usually have to visit | 54% | N=592 | 40% | N=445 | 6% | N=62 | 0% | N=1 | 100% | N=1100 |
| Quality of overall natural environment in Franklin | 49% | N=538 | 44% | N=480 | 7% | N=76 | 0% | N=5 | 100% | N=1099 |
| Overall "built environment" of Franklin (including overall design, buildings, parks and transportation systems) | 42% | N=461 | 42% | N=458 | 15% | N=165 | 1% | N=15 | 100% | N=1099 |
| Health and wellness opportunities in Franklin | 31% | N=335 | 45% | N=494 | 22% | N=238 | 3% | N=31 | 100% | N=1097 |
| Overall opportunities for education and enrichment | 40% | N=445 | 41% | N=455 | 15% | N=169 | 3% | N=31 | 100% | N=1099 |
| Overall economic health of Franklin | 51% | N=561 | 40% | N=439 | 8% | N=91 | 1% | N=6 | 100% | N=1097 |
| Sense of community | 35% | N=388 | 47% | N=510 | 17% | N=185 | 1% | N=12 | 100% | N=1096 |

Table 47: Question 14

| Please rate your level of satisfaction with the City of Franklin's management of growth: | Percent | Number |
|--|---------|--------|
| Very satisfied | 18% | N=188 |
| Somewhat satisfied | 42% | N=438 |
| Somewhat unsatisfied | 18% | N=185 |
| Very unsatisfied | 16% | N=166 |
| Don't know | 6% | N=66 |
| Total | 100% | N=1043 |

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Table 48: Question 15

| How likely would you be, if at all, to use each of the following methods when communicating directly with the City of Franklin to ask a question or share information? | Very likely | | Somewhat likely | | Somewhat unlikely | | Very unlikely | | Total | |
|--|-------------|-------|-----------------|-------|-------------------|-------|---------------|-------|---------|--------|
| | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N |
| Speak to a City official in person | 25% | N=268 | 34% | N=358 | 25% | N=270 | 15% | N=164 | 100% | N=1059 |
| Speak to a City official on the phone | 32% | N=337 | 37% | N=394 | 19% | N=202 | 12% | N=122 | 100% | N=1055 |
| Communicate with the City via mail | 17% | N=177 | 24% | N=252 | 23% | N=247 | 36% | N=382 | 100% | N=1058 |
| Communicate with the City via email | 54% | N=572 | 36% | N=378 | 6% | N=68 | 4% | N=40 | 100% | N=1058 |
| Communicate with the City on Facebook | 18% | N=192 | 26% | N=278 | 21% | N=220 | 35% | N=367 | 100% | N=1058 |
| Communicate with the City on Twitter | 7% | N=75 | 11% | N=118 | 17% | N=182 | 64% | N=681 | 100% | N=1056 |
| Communicate with the City on Instagram | 7% | N=70 | 11% | N=120 | 16% | N=172 | 66% | N=693 | 100% | N=1055 |
| Communicate with the City on Nextdoor | 13% | N=134 | 25% | N=263 | 16% | N=173 | 46% | N=482 | 100% | N=1051 |

Table 49: Question D1

| How often, if at all, do you do each of the following, considering all of the times you could? | Never | | Rarely | | Sometimes | | Usually | | Always | | Total | |
|--|---------|------|---------|-------|-----------|-------|---------|-------|---------|-------|---------|--------|
| | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N | Percent | N |
| Recycle at home | 8% | N=89 | 5% | N=55 | 12% | N=129 | 14% | N=150 | 60% | N=631 | 100% | N=1054 |
| Purchase goods or services from a business located in Franklin | 0% | N=3 | 1% | N=15 | 17% | N=178 | 57% | N=600 | 25% | N=260 | 100% | N=1055 |
| Eat at least 5 portions of fruits and vegetables a day | 2% | N=22 | 11% | N=114 | 38% | N=402 | 36% | N=381 | 12% | N=129 | 100% | N=1048 |
| Participate in moderate or vigorous physical activity | 1% | N=13 | 11% | N=115 | 34% | N=354 | 34% | N=362 | 20% | N=207 | 100% | N=1051 |
| Read or watch local news (via television, paper, computer, etc.) | 3% | N=36 | 10% | N=108 | 23% | N=241 | 29% | N=310 | 34% | N=358 | 100% | N=1053 |
| Vote in local elections | 4% | N=44 | 3% | N=29 | 10% | N=103 | 23% | N=240 | 60% | N=636 | 100% | N=1053 |

Table 50: Question D2

| Would you say that in general your health is: | Percent | Number |
|---|---------|--------|
| Excellent | 23% | N=243 |
| Very good | 48% | N=508 |
| Good | 24% | N=255 |
| Fair | 4% | N=45 |
| Poor | 1% | N=9 |
| Total | 100% | N=1060 |

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Table 51: Question D3

| What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: | Percent | Number |
|--|---------|--------|
| Very positive | 14% | N=143 |
| Somewhat positive | 30% | N=311 |
| Neutral | 46% | N=481 |
| Somewhat negative | 10% | N=104 |
| Very negative | 1% | N=8 |
| Total | 100% | N=1047 |

Table 52: Question D4

| What is your employment status? | Percent | Number |
|---------------------------------------|---------|--------|
| Working full time for pay | 62% | N=658 |
| Working part time for pay | 10% | N=109 |
| Unemployed, looking for paid work | 2% | N=24 |
| Unemployed, not looking for paid work | 8% | N=80 |
| Fully retired | 17% | N=183 |
| Total | 100% | N=1054 |

Table 53: Question D5

| Do you work inside the boundaries of Franklin? | Percent | Number |
|--|---------|--------|
| Yes, outside the home | 33% | N=323 |
| Yes, from home | 20% | N=198 |
| No | 47% | N=458 |
| Total | 100% | N=978 |

Table 54: Question D6

| How many years have you lived in Franklin? | Percent | Number |
|--|---------|--------|
| Less than 2 years | 15% | N=156 |
| 2 to 5 years | 22% | N=236 |
| 6 to 10 years | 17% | N=184 |
| 11 to 20 years | 24% | N=254 |
| More than 20 years | 22% | N=230 |
| Total | 100% | N=1060 |

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Table 55: Question D7

| Which best describes the building you live in? | Percent | Number |
|--|---------|--------|
| One family house detached from any other houses | 76% | N=736 |
| Building with two or more homes (duplex, townhome, apartment or condominium) | 23% | N=223 |
| Mobile home | 0% | N=0 |
| Other | 1% | N=5 |
| Total | 100% | N=964 |

Table 56: Question D8

| Is this house, apartment or mobile home... | Percent | Number |
|--|---------|--------|
| Rented | 22% | N=209 |
| Owned | 78% | N=734 |
| Total | 100% | N=943 |

Table 57: Question D9

| About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)? | Percent | Number |
|---|---------|--------|
| Less than \$300 per month | 5% | N=48 |
| \$300 to \$599 per month | 5% | N=53 |
| \$600 to \$999 per month | 7% | N=70 |
| \$1,000 to \$1,499 per month | 23% | N=234 |
| \$1,500 to \$2,499 per month | 38% | N=390 |
| \$2,500 or more per month | 23% | N=237 |
| Total | 100% | N=1032 |

Table 58: Question D10

| Do any children 17 or under live in your household? | Percent | Number |
|---|---------|--------|
| No | 53% | N=493 |
| Yes | 47% | N=429 |
| Total | 100% | N=922 |

Table 59: Question D11

| Are you or any other members of your household aged 65 or older? | Percent | Number |
|--|---------|--------|
| No | 82% | N=753 |
| Yes | 18% | N=170 |
| Total | 100% | N=923 |

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Table 60: Question D12

| How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.) | Percent | Number |
|--|---------|--------|
| Less than \$25,000 | 2% | N=23 |
| \$25,000 to \$49,999 | 10% | N=97 |
| \$50,000 to \$99,999 | 26% | N=261 |
| \$100,000 to \$149,999 | 26% | N=263 |
| \$150,000 or more | 35% | N=354 |
| Total | 100% | N=997 |

Table 61: Question D13

| Are you Spanish, Hispanic or Latino? | Percent | Number |
|--|---------|--------|
| No, not Spanish, Hispanic or Latino | 95% | N=993 |
| Yes, I consider myself to be Spanish, Hispanic or Latino | 5% | N=48 |
| Total | 100% | N=1041 |

Table 62: Question D14

| What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.) | Percent | Number |
|---|---------|--------|
| American Indian or Alaskan Native | 0% | N=3 |
| Asian, Asian Indian or Pacific Islander | 3% | N=30 |
| Black or African American | 3% | N=27 |
| White | 93% | N=949 |
| Other | 4% | N=38 |

Total may exceed 100% as respondents could select more than one option.

Table 63: Question D15

| In which category is your age? | Percent | Number |
|--------------------------------|---------|--------|
| 18 to 24 years | 3% | N=35 |
| 25 to 34 years | 15% | N=158 |
| 35 to 44 years | 22% | N=231 |
| 45 to 54 years | 26% | N=266 |
| 55 to 64 years | 19% | N=199 |
| 65 to 74 years | 11% | N=117 |
| 75 years or older | 4% | N=37 |
| Total | 100% | N=1042 |

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Table 64: Question D16

| What is your sex? | Percent | Number |
|-------------------|---------|--------|
| Female | 55% | N=415 |
| Male | 45% | N=341 |
| Total | 100% | N=756 |

Table 65: Question D17

| Do you consider a cell phone or landline your primary telephone number? | Percent | Number |
|---|---------|--------|
| Cell | 87% | N=650 |
| Land line | 4% | N=30 |
| Both | 9% | N=70 |
| Total | 100% | N=749 |

Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded alphabetical order.

Aside from transportation (traffic) related issues, what is the most important challenge or problem facing Franklin today?

- Affordable housing for retirees. High cost of living for retirees. Would like to see affordable one story condos for elderly.
- 1) Rapid building and losing natural open spaces; 2) Resistance to diversity and cultural competence in the schools.
- 1. Too many of our wooded areas are being torn down to build more things that we already have. I don't think people that don't live in this community should be allowed to tear things down and build things here. Enough is enough. 2. Paid parking in downtown Franklin is ridiculous. We never go downtown anymore. 3. I wish the police would use their blinkers. Nobody uses their blinker anymore in this town. 🚗 Driving has become very dangerous. Too many people moving here! :-)
- A sidewalk is needed from downtown to the battlefield eastern flank.
- Abuse of public services by non-taxpayers
- Acceptance of diversity
- Acceptance of diversity
- Access to public parks /rec center east of I 65... too much new build that is tacky and thown up
- Affordability
- Affordability
- Affordability
- Affordability in housing.
- Affordability. Normal people cant afford to live in Franklin. The housing prices are too high.
- Affordable / Workforce / Senior housing
- Affordable and diverse housing options.
- affordable apartments
- Affordable homes
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable Housing
- Affordable housing
- Affordable Housing
- affordable housing
- Affordable housing
- Affordable housing
- affordable housing
- Affordable housing
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- Affordable Housing

- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing
- Affordable housing and Franklin is starting to have more crime.
- Affordable housing and job opportunities that pay a living wage for single people.
- Affordable housing and jobs that pay a decent wage with benefits.
- Affordable housing and keeping people who have lived here for years here and not taking away their resources.
- Affordable housing and limiting gentrification
- Affordable housing Equity
- Affordable housing for key city employees, such as police, fire services, teachers, etc.
- Affordable housing for low and mid-low income households. The people who work in Franklin should be able to afford to live here too.
- Affordable housing for low income and retired persons.
- Affordable housing for low to mid-income single parent families.
- Affordable housing for lower income families
- Affordable housing for Middle Class
- Affordable housing for middle income families
- Affordable housing for middle income families; our housing is very over priced.
- Affordable housing for new residents
- Affordable housing for our education and safety related employees. Lack of any feasible public transportation especially to/from Nashville.
- Affordable housing for police, firefighters, teachers, etc.
- affordable housing for seniors who are capable of taking care of themselves and want to downsize in their current area and lower their expenses.
- Affordable housing for service employees Repair of potholes. For one of the wealthiest counties in the country you do an absolutely terrible job of fixing potholes there are some in Murfreesboro rd. From last year. Take a look right now at what's not being done. Serious problem
- Affordable housing for service oriented workers, firefighters, teachers, police, retail workers, etc.
- Affordable housing for the middle class!
- Affordable housing for workers. Everything is geared to high end, luxury. To the common person it feels as if lower income people are not important and aren't wanted in the city. The "not in my neighborhood" attitude of privileged people. Even the way they refer to apartments is as if only trashy people live in them. Most are overpriced for the average worker anyway. Some of these people who work for the city can't afford to live here and most certainly they can't retire here if they don't have sufficient retirement funds, even though they may want to stay. A feeling of only the wealthy are welcome. Like a slap in the face. It's like a love/hate relationship with Franklin. Love Franklin, and at the same time not being a part of it. A big issue for many, I believe.
- Affordable housing is a necessary issue that needs to be dealt with. While Franklin has outstanding services and opportunities, those in the working class are being pushed out of the city and county limits due to the inability to afford the high cost of living. Not only does this inhibit them personally, it puts a strain on transportation and limits job opportunities. Everyone needs to be represented and supported in the city, no matter their salary level.
- Affordable housing is non-existent in our community. Unfortunately most of our grown kids cannot maintain an residence here. Gas prices - expensive!
- Affordable housing oppertunities
- Affordable housing options
- Affordable housing options; ensuring that those who work here can live here
- Affordable housing that meets the needs of single people living alone. Housing is so expensive in Franklin, that most people have to have roommate situations. Also, public transportation infrastructure needs to be looked at very hard before the city grows so much that building anything becomes that much more difficult. Such transportation should be built in conjunction with surrounding cities and counties to connect bedroom communities to their job hubs.

- Affordable housing, need to place requirement in deeds preventing sale of property for a price higher than the purchase price.
- Affordable housing, equal opportunities for all socio economic brackets to live in Franklin. There seems to be a pervasive bias against the poor in Franklin, and by extensions a large number of minority people. The wealthy are buying up and pushing out a lot of people who have lived in Franklin a long time. I'm sad to see this.
- Affordable housing, especially for our adult children who have a developmental disability.
- Affordable housing, too many people who work in Franklin can not afford to live here...
- Affordable housing.
- affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable housing. Building too many homes on smaller lots.
- Affordable housing. Affordable downtown restaurants. More diversity of people wanting to come downtown.
- Affordable housing. Just because some do not make as much money, doesn't mean they don't deserve to live in quality housing.
- Affordable housing. My children and many coworkers cannot afford to live here.
- Affordable housing. Overbuilding downtown and resulting traffic!
- Affordable housing. The cost of housing in Franklin is making it nearly impossible for young professionals and young families to live in the City. While my spouse and I are currently renting in Franklin, we are saving to buy our first home which will likely not be in the City of Franklin due to the cost. Even our rent is somewhat exorbitant.
- Affordable housing. The people that grew up here can not afford to purchase a house. We need starter houses not just \$500,000 plus houses. The developers/builders could be required to set aside a few lots to build smaller(less expensive) houses.
- Affordable housing. There are not enough "starter" homes.
- Affordable housing.. Housing prices are soaring due to unavailability
- Affordable living
- Affordable middle class housing (200-350k).
- Affordable space, land, homes, etc.
- affordable workforce housing
- Alderman that are more concerned with development than protecting what originally made us a great city. Old apartments need rebuilt and renovated. don't build new ones and cause over crowded schools and discontinue FSSD.
- All infrastructure, including traffic. Either get developers to pay for the upgrade in infrastructure or slow it down. Quit continuing to allow building until the infrastructure can handle it. Poor water quality is also an issue.
- Allowing developers to destroy the natural beauty of Franklin by constructing high-density ,unattractive neighborhoods with zero regard for the privacy of established homes.
- Allowing Overgrowth. Every bit of open land is being developed by residential and commercial development, causing significant economic/monetary issues for schools, city services and traffic - and the ever-expanding development is emotionally stressful for every resident as each of these issues affects us negatively on a daily basis. Plus, there doesn't appear to be a point of getting any better. It's discouraging for long/time residents.
- Allowing the city to lose it's charm. The downtown area is not welcoming to locals anymore. Between the new "boutique hotel", rooftop restaurant, and losing mom & pop shops, it has lost its appeal. Very sad!
- An important concern in Franklin is the need for sidewalks in older, established neighborhoods. While I celebrate the growth in Franklin, the traffic volume has increased in all neighborhoods. Newer neighborhoods enjoy the safety of walking on sidewalks while residents of older, established neighborhoods are left to walk on the edge of very busy streets. This is outrageous! Especially since taxes are not discounted to residents who do not enjoy sidewalks. Discussing the matter with Alderman McLendon, left the matter unresolved since he had no interest in helping. The staff at the City of Franklin was kind but kindness alone does not resolve resident problems. I am frustrated with the city alderman, especially learning that in his own neighborhood, sidewalks

have not only been repaired but replaced multiple times. It would be helpful to residents to have a process whereby resolution on issues which are of no concern to aldermen could still be addressed and resolved.

- Apartments. I moved here from Hoover, Al. 15 years ago. All the apartments that were so nice are no longer an asset to the community. Please do not build more apartments or research other cities and the crime. Stop with the huge housing developments (mini cities) it's killing the aesthetics of Franklin and the resin we moved here
- Appropriate development and control of developer dollars
- Are you kidding me downtown sucks the height of buildings are ridiculous and it takes me 45 minutes to get from one side of Franklin to the other you've ruined Franklin
- As a relatively new resident it would be helpful to know about the Franklin Trolley services. As for all the festivals I would like to know where to park when thousands of tourists show up.
- As more and more people wish to move to Franklin, affordable housing and easy access to city amenities and private business will be an increasing challenge.
- Aside from road repair, I would like to see better recycling (bins instead of bags, allowing glass).
- Aside from too many apartments being built, I would say keeping youth involved with their community.
- Aside from traffic, the most important challenge is density. We've started stacking and Franklin is losing its charm. Apartments aren't charming. Planned communities that stack homes inside small areas of natural green space aren't charming. I understand Franklin has to grow, but at this rate it feels like we're starting to implode. And in spite of creatively cramming more homes in the city, most of the options aren't affordable.
- Attainable Housing and homeless shelter
- Attainable housing.
- Availability of affordable high speed (faster than DSL or cable) internet
- Availability of affordable housing
- balance of building and green space. do we have to build on every square inch of open space?
- Balanced Growth
- Balancing growth with the necessary infrastructure to maintain current needs and the added needs as we grow
- Being too wonderful. :)
- Bike & walkability to move people and not tearing down more trees to build more parking lots & strip malls
- Building and zoning of schools.
- Building new homes with narrow streets. So what, if people want to park in front of their homes. New homes have 4 to 5 bedrooms with a small 2 car garage. A safety hazard waiting to happen should someone be parked 'illegally'. Does one really think their kids are going to ride a bike once they turn 16? Very poor planning, all in the name of neighborhood appearances.
- building too quickly and not giving the city time to make it work well.
- Building up so much, we lose the natural beauty of Franklin.
- Can we talk about the recycling please. It's 2019. Why can this city not handle curbside glass recycling? I end up throwing out glass that has always been easily recycled in other states I have lived in. You also need to have more public recycling bins where you have garbage bins. And overall, I wish the city was more environmentally conscious. Please look at communities in the Pacific Northwest and take some of their examples.
- Car break ins in relatively nice neighborhoods.
- Change of culture and values of the people as more people move here.
- Charging water customers for sewerage charges for lawn watering. Most of our water usage during the Spring and Summer months is for watering our lawn with an in-ground sprinkler system. The water goes into the ground, yet, we are charged for sewerage charges.
- City planning! Slow the building! More schools.
- Cleaning up older homes/property that continues to be an eyesore. Let's all support a beautiful community.
- Cleanliness
- cleanliness of areas around main sidewalks
- Columbia road expansion (sides- two lanes each for traffic flow. Possibly mack hatcher as well due to traffic flow. It is currently okay, not great, but I assume Franklin and surrounding will grow. I also prefer as much greenery, nature, and fields to be preserved as it captures franklin so well! Love this city.
- Commercial growth is taking away our small town vibe. Parking is a very real problem. I rarely go down town because it's hard to find parking.
- Commercialization

- Communication could be vastly improved. The website is terrible. And the fact that there's no option to pay water/waste bill online is an indication that (as usual), the government is behind on common web services that help users/customers/citizens
- Communication to residents
- Congestion
- Constant adjusting school zones and cost of housing
- Constant rezoning of schools. And traffic (it's a big deal)
- Containing growth Preserving green spaces that are left
- Continual rezoning and overbuilding without pause. Everyone has a right to build and develop their land but they do not have the right for rezoning to overbuild. Our BOMA is ruining our quality of life by allowing it over and over and the citizens are so unhappy. You can't un-ring this bell once you have ruined what we all love about Franklin and the reason we have lived her for years. I am ashamed of the leadership's lack of foresight and what appears to be greed while selling out a community that we all love and its people.
- continuation of existing high level of services given population growth
- Continue Franklin Special School District
- Continued management of growth and the issues that growth presents
- Continued smart growth. Ensuring quality and that we grow well.
- Continuing to address mass transit services into Nashville.
- Control the growth East of I-65 so that developers adhere to Envision Franklin and pay ALL costs associated with the growth. Stop making existing home owners foot the bill for development via taxes/borrowing. Stop high density growth. We can't afford the costs of new schools, sewerage etc. Stop piecemeal annexation attempts. Prevent the next McEwen Rd mess (Clovercroft.) Fix the lights so that traffic flows on the major roads Mallory, Cool Springs, Carothers, Murfreesboro- turn off business related lights on weekends (blinking only). Greatly reduce the fleet of buses running around with no passengers. Reduce the running of radar when there are so many car break ins. More time actually patrolling the neighborhoods and the mall.
- Controlled growth
- Controlled growth and establishing zoning restrictions to manage growth. Specifically; establish appropriate building-to-land ratio instead of maxing out buildings on lots. Establish conforming building styles for certain areas country roads. Franklin is failing miserably at this and we are losing what makes it beautiful and desirable.
- controlled growth and resident safety
- Controlling and managing growth.
- Controlling growth
- Controlling growth
- Controlling growth (allowing commercial and residential development when infrastructure, city personnel, police and fire, utilities, schools, etc. are not in place to support the number of individuals who will need these services) should be the top priority. Franklin is fast becoming a place where people will not want to live.
- Controlling growth and the mixture of business developments encroaching in on residential and nature areas. Maintaining excellent schools.
- Controlling the growth - building-of the city. I am surprised you are avoiding letting people talk about transportation as that is a big problem. There also should be a solution for mass transit between Davidson and Williamson county
- Controlling the influx of illegals showing up to work on the never-ending development projects. Focusing on Franklin and existing citizens. Promoting the culture of Franklin.
- Controlling the rate of housing developments & infrastructure.
- Controlling unbridled development, harmonizing the new with the old... Letting go of the need to reclaim every battlefield in the area.
- Correcting the error of not providing FSSD with their portion of the sales tax increase - it is an awful shame how badly this was botched. Helping the homeless population more
- cost of debt
- Cost of housing
- Cost of housing. Not enough affordable housing.
- Cost of living
- Cost of living

- Cost of living
- Cost of living
- Cost of living
- Cost of living and affordable housing
- Cost of living and housing costs
- Cost of living for families
- cost of living for goods/services. i.e. why is gas 30 cents cheaper in Spring Hill and around middle TN?
- Cost of living issues. We love Franklin but it seems that the cost to live here goes up with popularity.
- Cost of living.
- Cost of living. It's becoming uimpossible for young families to purchase homes in franklin.
- Costs of living skyrocketing, forcing long time residents to move elsewhere.
- Creating subdivisions out of farmland.
- Crime
- Crime
- Crime - I worry we will see juvenile crimes increase similar to Nashville.
- Crime at night
- Crime increasing. Infrastructure - stop approving every request from land developers until the roads are widened
- Crime management.
- Crime prevention
- Crime prevention - seems like car break-in and burglary incidents have been on the rise
- Crime prevention. No accommodation for locals, all is catered to tourists.
- Crime! Growth without infrastructure to support it. The direction Dr. Looney is taking the school system.
- Crime.
- Crowded streets/traffic around the downtown area.
- Curbing the growth of everyone wanting to also be in our wonderful community! Also, having affordable housing...
- Dealing with other county commissioners
- Dealing with two school systems and the associated tax issues
- Decreased funding and scores with FSSD
- Design for the future to protect environment...open space, clean water and air, and the ability to provide quality education for all.
- Developers being allowed to build, build, build homes at a rapid pace while the city slows them to extend their performance and maintenace bonds. Meanwhile they continue to sell homes and abandon the open spaces they are responsible for improving. Builders seem to be allowed to be issued more building permits regardless of whether or not they e finished their other work.
- Diversity
- Don't want to see the city overdeveloped and lose the small town feel
- Downtown Development
- Downtown Franklin losing its appeal. Chasing out favorite shops and attractions and replacing with chains or overpriced shops. Therefore, not a place we take visitors anymore.
- Downtown parking
- Downtown parking Preserving/increasing green space Limiting development of subdivisions
- Downtown parking and/or public transport
- Downtown transitioning from quaint local stores to chains due to the uncontrolled costs - local merchants can no longer afford the rent in the downtown shops.
- Drainage and how new developments are effecting it. Keeping developers accountable for their projects.
- Economic development planning
- Economic growth without losing small town community. I feel we are losing that with so much influx of people who don't share the same values of courtesy and hospitality; so much growth that it is beginning to feel more like a city
- Economic opportunities for all of our citizens; including housing!

- Education & the need of more Renaissance HS options along with year round schooling options, also FSSD needs to get thier fair share of sales tax increase. Next increase should come from property tax and support the growth of all public schools. That will help balance the new relocations & population growth.
- Education for the many new residents moving in
- Education. Franklin does not build new schools until existing schools are OVERcrowded beyond capacity. If Franklin does not focus on schools, then children will be left behind.
- Education/schools
- Embracing diversity and creativity...it's been a very homogeneous community for so long. Historic and conservative. Creatively moving into the future, welcoming newcomers and change and honoring the past. For example, there's a very large Indian population here...how about an Indian cultural festival. It would be wonderful to learn more about these new neighbors!
- Embracing people from different cultural backgrounds (non-white) that are relocating to the area.
- Encouraging affordable housing so people of all economic levels can find a place to live and thrive. Also, downtown free parking is a key part of the 'small town charm.' I come down far less on the weekends now due to less places to park for free. I understand private companies can do what they wish, but it has eroded some of the charm. As new development is planned, Franklin would be progressive to consider other places where it can invest in free parking for residents and visitors. Thanks.
- Encouraging diversity and overcoming the systemic problem of favoring whites and Christianity over the rights for equality among all people as guaranteed in the Constitution and intended by God
- Encouraging economic growth without diminishing what we are known for - quaint small town. I fear we will become too touristy and lose our charm + the headaches of a larger population that infrastructure can handle.
- Encouraging growth that maintains a sense of uniqueness and charm that Can be Franklin. Think - Whites Mercantile + Scouts Barbershop + the Harpeth River + Kimbros + The Franklin Theater + Best schools in the state + good economy. How do we grow more unique venues and opportunities to enjoy living here while managing traffic for people getting to those and allowing for a more vibrant and safe environment to be maintained.
- Endless delays on building permits.
- Enforcing codes - protecting neighborhoods
- Ensuring livability with growth (eg. pleasing design, buried wires, sidewalks and bike lanes, non vehicle walking and shopping areas). Have to look 20 years out and feel what will keep it pleasing and attractive. Parking garages and increased traffic are not the answer; those are needed, but kept in the periphery. Walking space, plants, benches, sidewalks will keep this town live able.
- Environment, over development
- Everyone wants to live in historic downtown franklin. Who wouldn't?! I currently rent a home in historic downtown franklin. However, I am unlikely to purchase a home in historic downtown franklin due to the disproportionate amount of government or subsidized housing in the area. I feel that those who live in government housing are unfairly treated better than the rest of us, getting opportunities to live closer to downtown where the opportunities for those to pay full price are very little. We have a great bus system, so why not relocate some of our government housing away from our historic downtown core to make room for those who want to live near historic downtown franklin and utilize it? I understand wanting to place public housing close to the downtown core retail shops, but the residents of public housing do not shop at or work at these stores. Those who are in the market for homes \$200,000-\$2,000,000 are those who work at, shop at, and enjoy the historic downtown core the most. This is the matter that matters most to me. You can't walk anywhere around historic downtown franklin outside of the business district without coming across public housing. Please stop giving preferential treatment to those who reside in government housing. I'm not arguing for taking it away, just please relocate some of these units so the downtown area feels more balanced. For reference, I live near the government offices on west main (planning offices, tags & registration, etc.)
- Excessive building in downtown Franklin
- excessive spending
- Explosion of growth and traffic.
- Exponential growth
- Fair/ competitive pay for city employees and hiring/ retaining quality employees
- Fast growth
- Fast overgrowth taking away the charm of smaller town franklin.

- Fearful that the growth of Franklin given the impending growth of Nashville will continue to impact our community.
- Filling the necessary housing needs of our increasing population while not over developing (particularly subdividing farmland)
- For Franklin residents that want to downsize, there are very little options for smaller homes (not condos). More 55+ single-level home communities are needed.
- For me, I would like to feel safe in walking my dogs in my neighborhood. Last summer I had two separate dog fights because gates were not fasten properly. The loose dogs came running at me & my dog. It was terrifying. My dog was not hurt but the others were. I carry pepper spray now.
- Franklin has lost its small town charm and I very rarely visit downtown Franklin anymore where in the past I have visited at least 2-3 times a month. We have lost who we are(were)
- Franklin is not affordable in terms of housing or activities for lower-income families. We have a homeless population the city is not addressing, and I also worry any kind of life change could easily price me out of the town my children call home.
- Franklin needs a 4 year college
- Franklin needs to offer alternate transportation options as it continues to grow. There are bike lanes in some places which are helpful. However, brand new roads like South Carothers don't have them. Why? There are so many biking groups in the area and many would love to commute by bike.
- Franklin Special School District
- free Parking in downtown, lack of sidewalks, disrepair of roads, overpopulation (too many subdivisions and sublotting being allowed), lack of locally owned businesses in downtown
- FSSD tax revenue share from voted rate increase. Franklin aldermen should have handled and instead it went to a county wide vote and failed. Very disappointing and unfair share of revenue, especially considering Fairview declined to participate yet still benefits from Williamson Co tax revenue.
- Funding schools without raising taxes.
- Gang/drug youth unsupervised. Housing for middle/lower population. Clean water/air. n
- Getting projects completed instead of the current 5-10 yr consultations. Fairness to citizens in decisions and even listening and appreciating opinions of citizens
- Green space
- Green space, beauty by the highways, continued safety, trade skills in high school as well as college preparation, density in the McEwan and cool springs developments.
- Greenspace
- Growing to fast. Not enforcing new businesses to utilize vacant property and quit using up every available space in our beautiful city for buildings while are available. Keeping the small town charm of our city. I know when building stops that stops the padding of the pockets for the developers. Time for them to move on to another city and state. Think about our lovely city and not their or your pockets.
- Growing too fast for infrastructure
- Growing too fast, losing the natural beauty
- Growing too fast Too much building
- Growing too quickly to maintain the infrastructure. There are a lot of new apartment dwellings and office spaces being built along major roadways. Will the city/county be able to keep up with traffic flow, utilities, and emergency services with this quick growth?
- Growth
- Growth
- growth
- growth
- Growth
- Growth
- Growth
- Growth - not just adding new subdivision & streets but also maintaining existing neighborhoods. Road repairs, crowd management for festivals and city events.
- Growth - vision and execution
- growth (too fast) maybe
- Growth and housing prices. It's ridiculous! The roads are in horrible shape.

- Growth and increase in taxes. Increasing taxes for those on fixed income and/or for those of us who no longer have children in the school system produces an unfair burden. Levy fees against families with children who use the services. While TN boasts of overall lower taxes, our property and sales tax are quite high. BTW vehicle registrations should be increased to help offset cost of infrastructure. If one can afford a high cost vehicle (Ie I can) I should pay more. Thank you for this survey.
- Growth and Infrastructure
- Growth and loss of green space Ugly buildings going in
- Growth and not having the infrastructure before city leaders give the go ahead for developers to build build build!!!! Having the money to maintain the current infrastructure. Lack of parking and now paid for use parking (vehicles not wanting to use said parking) is causing concern for residents and pedestrians as vehicles are parking on both sides of residential streets. Being able to say NO to continued growth!!! The small town feel of downtown Franklin is no more sadly. Ie: the boutique hotel and buildings being constructed on the Dodson's restaurant former site are not in keeping with our downtown area. Money=power Our festivals are many, but I now avoid them. I overheard an out of town visitor state while visiting the Dickens of a Christmas last year the following while talking on her cell phone (paraphrased) "This is nothing I want to see again. You can't walk and see anything but craft booths and wall to wall people. I was picturing seeing character stroll down the street in plain view and seeing live windows. I'll never come again." Her comments sum up our downtown events. Perhaps we need to move all of the craft booths so people can move down the street. I understand growth but giving thought to retiring some place else. Lastly, the increase in crime. Affordable housing for public service employees within the city. Lack of bike trails.....sidewalks on west side of the city. The streets are no longer safe for cyclists
- Growth and parks/greenways
- Growth and traffic
- Growth effect on environment, education
- Growth exceeding infrastructure capacity
- Growth has not helped the community's ease of living, it has made it overly expensive.
- Growth is way too fast and the water, sewer, septic systems cannot handle all the growth which increases the amount and severity of flash flooding. Neighborhoods like Berry Farms May offer more affordable alternatives but the numbers of the population in places such as Coleman Rd are going to be very hard on the traffic, sewage, water services etc. Building a neighborhood like that size with a small 2 lane road access is just a dumb idea. It's full of dollar signs and not much common sense. The one lane access to Independence High School is another stupid decision. They're building onto that school, it's going to be the largest high school, yet one access road? Seriously stupid. Sorry, but it's not a very well executed plan.
- growth management
- Growth management and affordable housing.
- Growth management is a huge problem. Franklin is a beautiful city! The new condos going in across from Puckets Seafood is obnoxious eyesore that is destroying the downtown area. Other areas in Cool Springs being built are massive & going up at an alarming rate. We are packing people into small areas which will cause enormous traffic problems. The amazing job Franklin has done in the past taking care of our history the look of our town is going down the toilet right now. I thank you for the opportunity to let you know.
- Growth management, particularly in historic overlay districts
- Growth management.
- Growth Management.
- Growth of housing east of 65 and poor roadways servicing the growth
- Growth of housing and lack of affordable housing. Lack of retail type workers for restaurants, etc due to the pricing of housing, rent.
- Growth without over doing it. Also find ways to make more affordable housing (houses and/or condos) for people that work in the community like teachers, police etc...
- Growth!
- Growth! We have allowed growth to exceed infrastructure. The City keeps approving development in the UGB areas. It's a leap frog approach. Expand FRANKLIN from the inside out and slow down the process. Over building is not a good strategy long term. Retrofitting infrastructure is too costly. Residents are getting concerned about diminishing returns. FRANKLIN is a good place to live, but congestion is a serious negative.
- Growth!! Keeping the charm and history without demolition of the past.
- Growth!!! People are moving here like crazy!!!!

- Growth.
- Growth. I grew up in Franklin. Do not like how people moving in influences change. They liked it here or they wouldn't have moved here. Other than growth, do not change values of the area.
- Growth. Development and growth have wiped out everything that made Franklin such a great place to live. Traffic, new buildings, more and more people. We've made it a great place for people to visit and spend a day, but the people who live here now have to deal with the crowds and traffic. Some people even leave town when the Pilgrimage Festival is here. We shouldn't have to do that.
- Growth. I am a native. We are getting to big. The festivals are out of control. Bigger is not always better.
- Growth. Stop building new residential areas. Losing the small town feel that we moved here for.
- Growth's effect on services and infrastructure.
- Handling growth and continuing to provide the same level of community and services. Not losing our charm.
- Health facilities (ER) expansion to accommodate population growth is important and needed.
- Healthcare shortage. How hard it is to see a doctor for a non emergency visit is sad for a wealthy city. I should not have to wait 6 months for an MD or for child psychologist have no availability at all in Franklin. Plus with a multi cultural society that Franklin is it would be nice if everything wanted so Christian based including the schools, i.e school meetings and graduations held at churches.
- High density housing and over development are destroying the reasons we moved here. It seems Franklin can't help itself from seeking fast growth. Too many apartments and too many houses pushed tightly together. People will cease to see Franklin as an aspirational place to live. The lifestyle is being destroyed by extreme growth. Just heard Ingraham Farms is being destroyed soon. Too many "slap up" houses!, I.e. houses that are slap up against each other. Sorry but seeing a community I love destroyed is actually painful.
- Hold up the constitution.
- Home invasion crime
- Home pricing and city management.
- Home sale and rental prices. Working class families are being pushed out of Franklin. It appears to be intentional.
- Homelessness / affordable housing
- Honestly, Franklin has always been conservative and needs to remain conservative, and should protect the history of our beloved town. Statues are not the problem it's the heart of those who desire to destroy our heritage, and we as citizens should take a stand in love.
- Houses are too high!!!! Why? Can't buy a house for a reasonable price. There is No beach, ski resort or Disney World here.
- Housing and access for low income families.
- Housing costs
- Housing prices. Apartment prices. They have gone up so high, I can barely afford to live here
- Housing that's affordable for city/county employees
- How much financial support from the City of Franklin is given to the Williamson County and FSSD schools located in the Franklin City Limits? These schools represent the City of Franklin and should be supported. The City of Brentwood provides a lot of financial support to their schools.
- I am a college student graduating in May and I cannot afford to move back to the town I was born and raised in. That is heart breaking to me. I understand that Franklin wants to grow, and that is great. However, a city cannot be built only for the wealthy. That is not sustainable urban planning, and that is what is happening. Farms I passed on the way to school every day for years are now "affordable" housing developments starting in the 400s. I cannot afford that as a new graduate, and I cannot move back to my own hometown because of this. Franklin may be inviting towards wealthy tourists and families who visit and want to stay, but Franklin is not welcoming to the young adult residents who have lived there their whole lives. Franklin used to be a small town with plenty of green space and land, and now it is a stomping ground for developers competing to make the most money off a development. I am deeply disappointed by the greed of the city that has pushed less wealthy long time residents out to bring more wealthy out-of-towners in, taking away extremely valuable green space and creating an incredibly harmful environmental impact in the process.
- I am concerned that crime in both residential areas and commercial areas seems to be increasing (such as car break-ins, shoplifting, robberies) . The FPD is always very responsive when this happens but it is still disconcerting to see this.
- I am furious with the development taking place. Farms are being turned into ghettos, infrastructure isn't in place to handle the traffic flow, and downtown nobody stops for pedestrians in the square anymore. Self-

centered, uncaring, non-community minded attitudes of rude people moving to town are reducing the quality of life. I moved to Franklin for the quality of life and in four years I've been in tears over the deterioration of the way the town looks (cell towers everywhere), too many homes too close together (let's mandate an acre apiece for these new homes), and farmland 10K people died to preserve 150 years ago being sold for pennies on the dollar to fly-by-night developers who don't care about open space, visual beauty, infrastructure, and preventing "transient" neighborhoods/community. Fire has kept pace, there's a fire station on every block. Where are the new police and schools to support all these new homes? How many students are you planning to allow in a class and how watered down will the curriculum be to support such large classes. The development is a horrible misery that should not be allowed to happen so uncontrolled. Those TINY public hearing signs don't make the date and time and place visible. I spent about two hours trying to find one of the meetings, and our citizen's voices aren't being heard, so nobody is attending. We don't want all this rampant development and we'd rather pay more for homes and taxes to keep the development under controls to ensure the quaint and historical appearance and interactivity of the community is preserved.

- I don't live in Franklin. I have a Franklin address, but technically I am in the county. Although retired now, I was employed by FSSD for 23 years. So I am somewhat aware of the Franklin educational system. It is a very good educational system, but is facing growing educational problems caused by both local decisions as well as state wide decisions. I use the local parks and hiking trails 3 times a year. They are great. I have to drive across Franklin 4 times a week from west side of Franklin to interstate 3 times a week. It is a nightmare.
- I feel like safety is a big deal. I have never been nervous or felt unsafe in Franklin but feel like in the past 2-3 months it's been the topic of a lot of conversations. I am not sure if it's because it really is becoming an issue, or if it's just been the headline of news and twitter outlets.
- I have lived in Franklin since I was 6 months old. I am now 24 and am saving up for a house. I can't help but to get discouraged with housing prices. My husband and I want to raise our kids(when we start a family) in the city I grew up in and be near my parents and family, but housing is ridiculously expensive. It's sad that someone that grew up here is having a hard time coming back to their own hometown due to pricing.
- I know this is a county problem, but I would say the school system debt. For Franklin, I would be careful with the Franklin downtown area. So much new construction and it may be beneficial, but it also takes away from the simple beauty of it. I fear it may become over crowded.
- I love our downtown but I would like to see more small businesses that offer goods that the average person (local or visitors) can afford.
- I recall when Franklin used the concept of "smart growth". The last 6 years have been ridiculous! Franklin has lost its friendly atmosphere. People have become rude and that includes downtown Franklin. Adding a hotel in downtown Franklin diminishes that small town feel. Very disappointing. You have a growth problem that includes an increase in crime. Franklin has lost its charm.
- I would like more sidewalks from the west/south of downtown into town so that I can avoid having to drive.
- Illegal immigration
- Improve water quality in rivers and streams
- Improving the ability to walk or bike places to improve quality of life. Also the suburban strip malls being developed on many corners with huge parking lots.
- In my personal case is rezoning FROM residential in my neighborhood.
- Inclusion -- disabled... lower income families... respect of racial diversity Kids Arts Festival - not practicing inclusion -
- Increase in burglaries and robberies.
- Increase in crime, theft, etc. and lack of affordable housing for our teachers and lower income workers we definitely need in our area.
- Increasing crime
- Increasing crime.
- Increasing traffic congestion
- Influx of people, many with a lack of sense of community, and where to put them all without taking away the natural beauty of our area; how this influx impacts school overcrowding and busing times
- Infrastructure
- Infrastructure maintenance
- Infrastructure needs to match growth.
- Infrastructure relative to growth.
- Infrastructure, which is directly related to traffic and transportation issues.

- Infrastructure. Must do better with maintaining the roads and streets. Potholes and these are not from this winter. Franklin Rd coming across the bridge at Puckett's Boathouse has been a wreck for years. Many streets need to be repaired.
- install SMART traffic signals.....see Pittsburgh
- Installing In god we trust signs in schools. That makes atheist parents and students very uncomfortable.
- It seems like building is taking place EVERYWHERE and it doesn't always seem like there has been a lot of forethought in the planning. The smell from the Essex plant is overwhelming at times and I can't believe this isn't damaging to our health! Nothing has ever been done about this and we are always told they are within their limits and it's not damaging to our health. But it ruins our quality of life when we are outside and trying to enjoy the day.
- It's all about the streets and design but since you don't want to read about that ... Managing the growth and adding green spaces wherever possible, new and old.
- It's all well and good to allow the crazy amounts of housing growth as Franklin becomes more and more popular - but there MUST BE INFRASTRUCTURE TO SUPPORT THE GROWTH. No more putting in subdivisions without widening roads, adding traffic lights etc. And if you don't want to alter the lovely country roads, DON'T PUT IN THE SUBDIVISION. Sorry for the yelling. I may feel a little strongly on the issue. We were on foreign assignment for four years, and when we returned 9 months ago we were shocked and appalled at the lack of infrastructure to support the growth. Growth is fine in moderation - but it's not ok to slap a subdivision on a tiny winding road. Super dangerous for residents.
- Its lack of direction, over building of apartments, lack of diversity bc of cost of living.
- Its losing historic small town feel with all farmland disappearing...too much development that does not match historical aesthetics and lack of infrastructure for growth.
- I've read through Franklins long term plan and I'm concerned. There is not enough governance over competing interest. Example: Vision Franklin is built on what seems to be an ideal scenario and yet there seems to be a regular deviance from the planned design. There needs to be more oversight and restrictions preventing amendments to the plan as each one seems to be made in isolation and with little concern to how it effects the big big picture.
- Jobs
- Jobs, cost of living, lack of local businesses.
- Just the overall growth of national store chains and the forcing out of the local merchants. The small time feel is gone. Never thought I would see a giant crane in downtown Franklin.
- K-12 education
- Keep free parking downtown.
- Keep property taxes low.
- Keep the historical feel to Franklin
- Keeping a "Hometown " feel, with genuine folks who care about Franklin making decisions for its citizens.
- Keeping crime from the growing transient areas of Nashville from moving into the Cool Springs & Franklin areas because criminals think there's a lot of money and affluence in our awesome hometown!!
- Keeping downtown businesses vibrant
- Keeping Franklin affordable for folks who have lived here for many years and also not developing too much vacant or farm land.
- Keeping Franklin Franklin. We have a lot of people coming into our community pushing agendas that go against what has made this community so special and turning it into something else. Franklin will lose itself if we keep allowing it to be pushed in that direction. Soon Franklin will be like any other city and lose it's charm. Then when things slow down, Franklin will be left with nothing but rapid growth and memories of what originally made it special.
- Keeping Franklin Franklin; too much emphasis on affordable housing in the downtown area
- Keeping Franklin 's small hometown feel & safety while it continues to grow. And of course maintaining roads...had to add that.
- Keeping Franklin's small town feel from becoming too commercialized and the disparity of students and funding between FSSD and Wilco schools.
- Keeping green open spaces dor parks and recreation.
- Keeping green ways green.

- Keeping housing affordable, improving walkability and bike lanes, it is very dangerous to try to ride a bike over the railroad tracks on Lewisburg Pike and Lewisburg Pike bike lane is acceptable in that it is too narrow for bike or walking.
- Keeping open spaces, keeping us fiscally sound and cleaning up around I65...that's our worst area with weeds and trash. It doesn't even look like it's a part of the rest of Franklin.
- keeping our culture when so many are moving here from other places
- Keeping our small-town feeling, managing growth responsibly!
- Keeping public safety primary (as opposed to the recent Nashville trends of violence), & continuing to invest heavily in education (reason people move here - for their kids)
- Keeping schools best in state. Top tier in nation.
- Keeping taxes low. Keeping expenses low. Focus exclusively on essential govt services: streets, water, sanitation, library. Transparency and accountability in government.
- Keeping the bucolic feel of Franklin. Not to grow too big.
- Keeping the small town feel that we moved here for 23 years ago. Growth is out of control.
- Keeping the small-town, neighborly, wide-open feel of a rural area with the amenities we all enjoy!
- Keeping up with growing traffic and lack of public transport and bicycle routes.
- keeping up with growth
- Killing the small town charm and over populating restaurants and getting retail moved out of downtown.
- Lack of affordable housing
- Lack of affordable housing
- Lack of affordable housing.
- Lack of bike lanes, sidewalks. Need for more baseball fields, that don't flood and can actually be used year round. Possible artificial turf fields.
- Lack of control of greedy developers that do not provide infrastructure prior to building
- Lack of healthcare availability. We have lived here full time since 6/2019 and stil haven't been able to get a primary care physician.
- Lack of homeless shelters and affordable housing.
- Lack of lower cost housing
- Lack of public transit
- Lack of sidewalks in all neighborhoods.
- Lack of sidewalks on major roads(Boyd mill 96 to downs ect) Over building of neighborhoods Destruction of beautiful farmland by builders who are allowed to place too many homes on small properties
- Lack of support for our school district. I do not see our elected officials helping retrieve the tax revenue that rightly belongs to the children of Franklin. In fact, this governing body turned its back on our school district last week when it voted not to pursue tax revenue held by by the county. I'll not support incumbent city council members in the next election or county mayor or council.
- Land and development management
- Land use and maintaining the natural beauty of our town. While we need some growth for economic reasons we also need to NOT overbuild and allow developers to take over every available piece of land. The charm of Franklin is a balance between the 2 and I am afraid it is tipping toward the developers. Plus that impacts the traffic.
- Land use.
- Let's be sure we are welcoming to newcomers, especially new residents who are non-white. A diverse community will make us stronger and more vibrant as a community.
- Local officials always being accessible to residents of the community & being willing to listen to concerns. Being careful not to overbuild the downtown area - the skyline is getting crowded.
- Looking at the rapid growth of the city and its population, there is a definite lack of amenities spread throughout the city. This includes Playgrounds for young kids, public water fountains and toilets in such places and their very availability round the clock.
- Loosing the reason people come here to visit, due to over growth!
- Losing precious, irreplaceable green space to residential and commercial development
- Losing the authenticity of downtown Franklin.
- Losing the character of what Franklin once was.
- Losing the overall sense of the "smaller-town" atmosphere.

- Loss of farm land.
- Loss of green areas for high density housing
- Loss of historic downtown preservation due to encroachment of multistory buildings.
- Loss of local businesses
- Lowering property taxes. Illegal immigration.
- Maintain a balance between growth and sustainability. Over-development fosters a host of issues; environmental, social and economic.
- Maintain and support a diverse and growing community and residency
- maintain small town feel
- Maintain the historical charm of downtown Franklin, while build/refresh rest of the city as a modern city. The city will continue to grow and attract new residents. It's important we preserve our history and heritage.
- Maintaining & increasing public school quality
- maintaining and improving quality of life. The city of Franklin seems to be allowing a lesser quality of development in order to try and bring the price point down. we should not trade off development quality because it is now hurting the look and feel of Franklin.
- Maintaining attraction of historic downtown to tourists and locals.
- Maintaining green space to keep development to a minimum. Love the parks and farms.
- Maintaining its small town vibe
- Maintaining school quality and funding.
- Maintaining the close community feel in the midst of massive growth and change. Keeping it affordable for small and unique businesses to operate in the changing "chain store" culture that has come upon our quaint city.
- Maintaining the excellent reputation that prompted us to choose Franklin as our new home less than 6 months ago. Franklin is known to be an outstanding place to live. For us, it's lived up to its reputation.
- Maintaining the family friendly town while adding growth of hotels to downtown.
- Maintaining the schools and quality of education. Schools are over crowded and underfunded.
- Make downtown area more resident friendly, not just a showcase for visitors. I was born here 63 years ago. Change is good but I feel town is losing much of what made so many want to be here. It could be any storybookish Main Street anywhere now. There is nothing special anymore. Charming? Yes. But so are many other places and everything seems to concentrate on Main Street itself between river and Five Points. Downtown offers so many more opportunities that are being ignored.
- Making sure there is room for a diverse population in terms of housing styles and prices, size and design
- Making sure we don't over develop land. Need to keep some green space. We are losing so many natural areas to new development.
- Manage growth and balance with traffic
- Managed growth versus historic preservation. Tough balancing act.
- Manageing growth.
- Management of growth. All projects do not need to be approved. TrFfic must be considered. People who come to meetings do not need to be talked down to. (Margaret Martin and Mayor). People at meetings are smart too not just BOMA.
- Managing budget and debt so Franklin can be an affordable place to live for all
- Managing commercial and residential growth responsibly with a cohesive, attractive, sustainable plan.
- Managing growth
- Managing growth
- Managing growth
- Managing growth
- Managing growth
- Managing growth - the city does not need to approve every development, especially before proper infrastructure ie. roads are in place. We LOVE the open spaces in Franklin, and do NOT want to live in a concrete jungle.
- Managing growth (slowing it down), keeping Franklin a "small" town
- Managing growth and all that comes with (affordable house, traffic, water/wastewater, schools, land use, etc.)
- Managing growth by requiring needed infrastructure before allowing development

- Managing growth so that the small town character of our city is not forgotten. I am not in favor of the growth in the downtown area. I miss the Franklin of 10 years ago when there were some things to do but plenty of space in which to do them. I am disappointed in the increased traffic in the downtown area, and I am ashamed of the fact that we are continuing to prioritize economic development without regard for education spending, spending on affordable housing, and spending to deal with the effect of overdevelopment on flooding, storm runoff, etc. Approving more and more multi-family and higher density developments will choke the character right out of this city unless fees are diverted to upkeep of our schools, affordable housing options and infrastructure. I spent 20 years of my life drawing my doctors, my appointments, my shopping, socializing--most of my life activities into the Downtown area where I live and now I find myself unable to access the places, the restaurants, the stores I wish to visit. My husband and I think of moving rather than staying here upon retirement, opting for another town in which we can walk to dining and get a table, easily cross town and park for an appointment, enjoy shopping during the holidays, and gather with friends at festivals--ours are so crowded they are not enjoyable. I know it is very difficult to manage abundant growth, but I fear we are being pressed into changes that will mar the beauty of our town.
- Managing growth with the proper infrastructure
- managing growth, being overbuilt
- Managing growth, employment and quality of living for population.
- Managing growth.
- Managing growth.
- Managing growth; people moving here should bear the costs of the growth they're causing.
- Managing overall growth.
- Managing population growth via home builders, zoning, land use, etc such that Franklin grows in a fashion that balances a range of homes for all. Including home \$ ranges, open space (parks etc), access to schools
- Managing the demands of growth especially with infrastructure and demanding quality in construction and code compliance both commercial and residential.
- managing the growth of the city for purposes of economic growth and social enrichment without sacrificing the small town feel and beautiful vistas of Franklin
- Mike Looney. Williamson County schools have taken several turns in the wrong direction under his leadership (Adopting Common Core and now training teachers about 'white privilege' to name just a few). Mr. Looney goes against what the parents of this community want for their children. I will never send my children to public school as long as he's running things.
- Milcroften Utility District is an abysmal organization that exploits Franklin residents' wealth. It is clear that the city has not held them accountable for the way they run their business because you can see by the reviews online that there have been major problems for years (I can personally attest that these reviews are accurate). We must do better- it is simply unacceptable. I am one issue away from calling a news channel.
- miles and miles of high-priced condos, esp along I-65 -- not only do they detract from the scenery, they create terrible traffic problems and are nowhere close to being "affordable housing" -- many of the people who work here cannot afford to live here
- More areas for walking to places.
- More crime issues occurring with break ins and other things of that nature.
- More one-story housing (condo or house) that seniors can afford.
- More recreational sports facilities for the growing youth population with recreational, school and travel sports. Franklin lacks in this aspect.
- More street lights and bigger street signs.
- More walking/biking trails are needed, especially connecting older subdivisions. More park/s also needed.
- My biggest concern is the influx of so many new people that may not have the same values of the Franklin we love. It seems that all the press that Franklin has gotten over the last couple of years has also attracted much more crime. And the rapid growth of business is unsettling too. I feel that the city has been careful to oversee the design of new construction, but the new giant complex feels huge now that the electricity is on, and I worry about the increase in people in our little town that it will bring.
- N/A
- Need a path system that walkers and bikers can enjoy. Like the one at bicentennial park, but it should connect to other parts of Franklin. Can't get to downtown by foot easily at all from surrounding areas. Continue the one on Mac Hatcher, add one on Lewisburg pike. Connect the battlefield to downtown. No safe way to cross

Mac Hatcher at Royal Oaks. Franklin is far behind other cities of its size in terms of paths for running and biking. People want to be active, but get tired of just walking around the neighborhood.

- Need additional parking in downtown area.
- Need for sidewalks and trail system for safe bicycling & connectivity. Too many multi-family apartments being built.
- need mid price range (250k-350k) single standing homes community--not condo or apartment but nice subdivision of affordable perhaps ranch style homes.
- Need more public transportation available in Franklin and from Franklin into Nashville/Airport
- needs more street lamps on 96 west alot of dark areas
- New construction houses burdening our school system.
- New housing that reflects the character of the area. Larger lots and open space instead of small lots and high density housing.
- No affordable housing.
- No check and balance on how our taxes are used. Politicians only care about lining their own pockets. Good old boys still controlling this town. Trash pickup during peak traffic hours. On Murfreesboro road need to coordinate the traffic lights. Police officers need to be out protecting the Mall.
- No one over the age of sixty needs to pay the FSSD taxes. Why are all education opportunities given to the youth (even free junior college) and not to seniors or veterans? Veterans should be priority one! Seniors should have the same opportunities for a free junior college education that young people do.
- Non affordable housing
- Not allowing, legally, the use of single family homes in established neighborhoods as motels. If I move from Franklin, this will be why and many of my neighbors feel the same.
- Not being over built
- Not being so fond of growth that we loose site of the beautiful land we have and allow it to be overdeveloped...
- Not having infrastructure (roads, schools, water, etc) in place prior to the numerous approval of developments.
- not keeping infrastructure up to meet the demands of the fast growth occurring in the city. Developers having free reign and the county commissioners, etc not keeping the best interests of the community as a whole at the forefront allowing developers to overcrowd the area. County leaders not investing in educational needs as the area rapidly grows
- Not leaving much open green space that gave Franklin that Franklin feel..
- Not managing population density well in relation to high traffic areas. There is an increase of high density residential housing where it should be spread out more, the continuation of construction of residential areas so close together is going to cause major travel problems as well as increased dissatisfaction and potentially conflict between neighbors.
- Not putting a stop to development especially in downtown Franklin.
- Not to get too big a downtown area.
- not too much over build
- nothing (besides) the traffic
- Officials and builders, planners etc allowing money to drive decisions. People moved here for the charm, farmland, beauty and what used to be affordability. We are now priced out and live in a 500 sq ft apt above a garage and we are 57 and 58 years old. We likely will have to move away.
- Opioids
- Opportunity for exercise - hiking & biking trails away from main roads, ability to walk or ride to shops or other places of interest in a safe way away from traffic (ie away from main roads), other places of recreation that encourage exercise as a part of daily living instead of something you have to drive to
- Our back yard has big problems with run-off from the new Mallory office building by sonic. Our yard has flowing water running through it now and it's muddy and nothing grows due to mismanagement of water runoff. We are at 138 Stanwick drive. I hope this issue can be resolved. We have emailed an alderman but would appreciate more follow through.
- Our police officers are underpaid. They cannot afford to live in the city in which they serve. It's very disheartening.
- Our rivers are so polluted with garbage, it's disgusting. Such a beautiful natural area and we are not giving more attention to litter/recycling throughout the community is frustrating.

- Out of control building anywhere and everywhere
- Out-of-control growth. Franklin is being destroyed by excessive building of homes, hotels, office bldgs, and retail space.
- Over building
- Over Building
- Over building and cramming too many buildings in too small of a space.
- over building apartments
- Over building in already congested areas
- over building of residential dwellings
- Over building.
- OVER building...allowing too many businesses, and developments that will bring in more people, that the downtown can't handle right now.....It is an amazing small town, it will lose its quaintness if you develop these beautiful farmlands/battlefields.
- Over development and lack of green space
- Over development and safety
- Over development, development too close to roads, not maintaining adequate separation between residential and commercial development
- Over development, lack of effort to make diverse populations feel welcome and included, lack of funding for public schools (and traffic!).
- Over development.
- Over expansion (growth)
- Over growth
- Over growth of Franklin. Business and residential.
- Over growth. Over building in downtown Franklin. Too many people moving in too quickly. Housing costs & lack of middle class homes. Out of state investors should not get to out bid local residents.
- Over growth. Stop building high-density housing (apartments, condos, houses on less than 1 acre, etc.)
- Over growth. Too many new and mixed use subdivisions going in. It affects way more than just traffic.
- over population and building the city up too quickly. it's no longer the cute, quaint town it was a few years ago.
- Overall congestion, disappearance of green space, traffic
- Overall growth control
- Overall growth rate, traffic in and through downtown, preservation of the Harpeth river water. Growth is a good thing, but Too much too fast is a recipe for disaster. Affordable housing is badly needed, I love this place, but this cost is ridiculous...
- Overbuilding
- Overbuilding
- overbuilding
- Overbuilding and not protecting the older historical neighborhoods. City has lost perspective of quality of life for residents and locals. Growth and money over quality.
- Overbuilding of apartments. Overbuilding of hotel - Venue space and venue space to accommodate large events has not kept up with the capacity to fill the new hotels according to the CVB. Sport fields and buildings are lacking. The cities building outside their UGB. Not wise if we are to keep our rural areas. And the debt for schools is going to threaten our county and cities quality of life and affordability because all the county commission knows to do is raise taxes.- Almost up to \$1 Billion in debt- irresponsible- that hurts our city too! County does not cut waste or streamline their departments or think outside the box much like Franklin. You all do a good job. You have smart people in your finance department- I have met them (Russ and now that smart lady). The Franklin mayor needs to be a full time, paid Mayor. Seems he works full time already. How about the Aldermen? And we need a professional manager to run the county government who can run our county more efficiently without the good old time ways of doing things. Then maybe the city and county can work better together on growth issues and ROADS.
- Overbuilding of green spaces. There used to be so many green spaces in neighborhoods that in the past 7+ years are now a new house built. Traffic is not good and I live so close to Cool springs now. I'd avoid it if I lived 10-15 minutes further out like I used to and I'd shop more online. Parking is difficult to find in downtown Franklin. The Frothy Monkey and area is all but to be avoided. I love that our small town is popular but infrastructure is not keeping up with all the building. Better planning is needed in my opinion.

- Overbuilding! Stop the rush to build on every available space in town, tearing down good affordable houses to build monster houses in their place!
- Overbuilding, density of homesites, not enough parks
- Overcrowding
- Overcrowding
- Overcrowding
- Overcrowding schools Depletion of green spaces TRAFFIC
- overcrowding with multiple housing structures, losing the green spaces that we loved in 2002, losing the 'small town' feel. parking downtown.
- Overcrowding!!! Privacy...not everybody wants parades/parties every weekend. The hillsides are looking like Antioch. All the buildings are looking the same as other towns everywhere. MORE is not always better.
- Overcrowding, overbuilding, and rising personal crime.
- Overdevelopment
- Overdevelopment
- Overdevelopment
- Over-development without first addressing traffic planning and necessary infrastructure.
- Overdevelopment! High housing costs. My grown children could not afford a home in Franklin! Lack of sidewalks and bike lanes in many areas. Drainage issues in many areas in and around Franklin.
- Overdevelopment. The developers have already destroyed most of Franjlin open space. Our schools are overcrowded, our roads are unsafe and there is increasing crime. STOP the madness!!! Slow down. Listen to the current residents. NOBODY will want to live here if the place is overdeveloped, our roads unsafe and our schools overcrowded. Can we PLEASE not build on. Every.single.piece of open space???
- Overgrowth
- Overgrowth
- Overgrowth
- Overgrowth and building out too many green areas. How many small business complexes do we really need? Dry cleaners on every corner along with car washes, banks, hotels, and restaurants. We are turning into Murfreesboro!
- Overgrowth as it applies to preparedness for traffic as well as schools.
- Overgrowth Employee satisfaction for retention Streets Sewer Upgrades needed Larger staffing for departments
- Overgrowth of industry and losing greenspace. No buffers between residential and commercial buildings.
- Overgrowth, Franklin has taken a turn for the worse here recently. I miss the old Franklin where you could get from 5 points to mac Hatcher in five minutes, I miss not having a hotel, not having to pay for parking I miss franklin
- Overgrowth, overcrowding and loosing all the natural beauty that brought people here 10-15 years ago
- Overgrowth. Moving here 10 years ago, I understand others' attraction to the area, but it seems as though anything goes when it comes to development. The reasons we moved to Franklin-open green space, rural/small town feel with a rich sense of community fades with ever large subdivision put in what used to be beautiful rolling hills. I hate the thought of leaving the area, but I'm currently looking out of the county for our next home.
- Overpopulation
- Overpopulation due to zoning issues
- Overpopulation, overcrowding of schools, mass development of farmland, natural areas
- Overpopulation.
- overwhelming, excessive growth
- Pace of growth
- Parking
- Parking downtown
- Parking downtown.
- Parking space for downtown Franklin. Schools overcrowded.
- Parking, the real problem is coming and I believe we are way behind the 8 ball in building a 3rd City Garage
- Parking.
- Paying for growth, taxes.

- pedestrian/bike safety
- People who are originally from Franklin cannot afford to live here anymore. Therefore we are not able to raise our families here in the only town we have ever known. It is very sad how much the prices have gone up in the last few years. I miss my small town and I hate to know me and my children will not be living here much longer.
- Planning for off street walking and biking in and around town.
- Planning for walking trails and sidewalks for all. From Carnton Mansion to down needs a path it sidewalks foe walkers and bikes. Someone is going to get hurt in busy Lewisburg road inside the bypass area. We need to promote a physically active community for all.
- Planning is very questionable. I see new buildings being built right up against two-lane roads, especially downtown, which leads to poor future options as traffic increases. Any open lot is approved for development, no matter how small. Approved buildings in downtown are way too large (condos) and overbearing. I get the sense the City will approve anything and the attitude is "build it" at almost any cost.
- Please provide better funding for the our police and fire services. Public Safety should always be the number one concern. A close second would be to provide additional funding to our Franklin Special School District. I would also recommend to slow down the growth of new residential neighborhoods, unless you take care of my first two concerns. I want Franklin to keep it's charm and not become the next Murfreesboro or Nashville.
- Please stop building and developing franklin. The residents are begging you. Please listen to us. You are ruining our town and the reason we live here. We will vote you out if you do not stop.
- Please stop the development. Its causing crazy traffic issues. STOP BUILDING HOUSES AND STUPID ROOFTOP BARS. We live here because it isnt overbuilt Nashville. Please please stop. We WILL VOTE YOU OUT. All my neighbors feel the same.
- Pockets of low income housing drag down franklin special schools.
- poor city streets that are in need of immediate repaving and repair
- Population growth
- Population growth and the overall look and feel of the city as it grows. Increase of crime.
- Population growth and the taxation of our schools, both fiscally and culturally.
- Population growth is outpacing school growth. There aren't enough parks/walking trails in Franklin for the size of the city.
- Pot holes everywhere and the single lane underpass with railroad tracks over them on Wilson Pike/Clovercroft. AT LEAST, put a two-way mirror and teach others how to approach/drive through them.
- Pot holes.
- Potholes and traffic flow
- Preservation of green spaces and parks rather than more development.
- Preservation of open green space- not selling out to developers! Water conservation and purification.
- preservation of open space
- Preserve historic integrity in light of growth. Affordable housing.
- Preserving the green space! Too much farm land is being converted to housing developments. The charm of Franklin is the open spaces!!
- Preserving the natural spaces, pace and feel of life and the community by not allowing growth to overcrowd the infrastructure or suck the margins and open spaces out of the city. Those are the things that make it the city it is and can't be gotten back if allowed to slip away.
- Preventing crime
- Preventing high density development and preserving green space, providing more sidewalks and bike paths
- Pricing out the Mom and Pop businesses on Main Street. We are losing such good shops because of greed.
- Proper use of property taxes.
- Providing affordable high speed internet access through multiple, competitive providers. Would like to city to explore public utility options for residential internet access. Avoid monopolies!
- Public Parking
- Public Safety
- Public school funding!
- Public schools zoning for both WC and FSS. Distance to zoned elementary and middle schools are a problem for most parents I speak to. My kids are not school aged yet but I already worry about the distance they will travel to their zoned school when there are others closer

- Public transportation for elderly or retired residents
- Public transportation options. Safety as there have been many reports of car thefts or items in cars. Diversity
- Pushing out local businesses and resources for underserved citizens
- quality & appearance of new developments
- Quality Affordable housing options for working class and also for the homeless population Franklin pretends they don't have.
- Quality housing for all income levels
- Rampant, irresponsible growth that is ruining the charm that put Franklin on the map.
- Rapid growth
- Rapid growth
- Rapid growth and the strain that it puts on infrastructure.
- Rapid growth, helping homeless people, crime prevention
- Rapid growth. Franklin is losing its identity due to the rapid growth. Stop....issuing building permits. We are for full.
- Recent crime
- Regulate/limit residential growth
- residential growth
- Responsible growth
- Responsible growth and the impact on crowding schools
- Restricting growth in the center of the town. Massive Harpeth development destroys our small town feeling.
- retail growth has not been well regulated - way too much zoning has been lax - starting to feel look and like Antioch apparently not much in the way of integrative long term vision for Franklin growth
- retaining existing character while managing growth
- Retaining its charm and small town appearance and feel as it grows into a mega-type city.
- Rising cost of living
- Roads, bike lanes, pedestrian walk ways.
- Roads, traffic
- Ruin of our topography. Choosing more and more houses instead of protecting out ridges, wild life, forested areas that make Franklin so appealing. I have been here 12 years, and see the regular disappearance of our beautiful land on a monthly basis. Developers seem to have the ear and the pocketbooks of our city officials. Paid parking downtown is a shame. Visitors and residents used to love strolling, or visiting on a regular basis, but now it costs too much just to take my grandchildren into Franklin proper because we must pay to park. Sad.
- Runaway building...developers have the priority over citizens concerns
- Runaway growth. It needs to stop. We can't afford it. It DOES NOT PAY FOR ITSELF. Stop pandering to the developers and realtors.
- Safe walking paths into downtown Franklin
- Safety
- Safety
- Safety and Growth
- Safety due to numerous home burglaries in the last 18 months.
- Safety first, controlled growth, & keeping the City beautiful...picking up trash, especially after grass cut along sides of roads & before/after holidays & events when more people visit. Thank you!
- Safety of our neighborhoods and schools
- Safety. With growth comes crime often times. The police are wonderful and helpful. Perhaps being more visible in the evenings.
- Safety/crime prevention
- Safety/crime. With the recent uptick in crime in Williamson County with connections to Nashville there is a big concern among myself and others that it could signal an upward trend. Criminals in Nashville view Brentwood/Franklin as "sitting ducks", naive citizens. Additionally, education. The future of FSSD in relation to Williamson County Schools and zoning. It could greatly affect property values if FSSD.
- Safety/petty crimes
- Schools

- Schools are overcrowded!!!
- Schools are overcrowded, yet large developments continue to be approved! I work in FSSD and we don't even have desks for all our children. Franklin is no longer a small town. It is a bedroom community for the greater Nashville area. Downsizing here is not affordable. The sense of country living is non-existent. I hope to move away from the area as soon as I am able.
- Schools keeping up with growth. Keeping taxes low.
- Schools need to be funded. Proper planning needs to happen so we have a 20 year plan and not a knee-jerk reaction to growth that we've had for the last 5 years. If we are approving mass housing developments, let's plan for the schools at the same time those developments are approved. Don't wait until schools are completely overcrowded to decide how to fix them.
- Schools! It is more a district issue, but the city is growing more than we are building new schools! Public transportation is important, keeping it green ... as well as welcoming initiatives for newcomers!
- Schools. Lack of space. Overcrowded schools. The school board DOES NOT listen to parents. Way too much growth too fast—apartments everywhere. We don't want a city that's exploding. We want to have a small town feel. We can no longer enjoy festivals or shopping or whatever because there is no where to park. Our kids are in crowded schools and portables, the close knit feel we had within our school communities is gone.
- Sense of community as new ppl from all over company move here. Setting us apart from Nashville. Protecting our green space and having parks.
- Sidewalks and trails. Litter along roads and river also an issue but not most important.
- Sidewalks for walking/running!
- Sidewalks to connect the city
- Sidewalks, proper lighting, snow removal
- Slow down building apts.
- Slow down the building. I've live in Williamson County since 1960 and have seen many changes and improvements. That being said most were for the better but things like that building on 1st Ave. is changing the look and feel of Franklin in my opinion. We don't need to do what Nashville has done and try to be bigger than what our city has the infrastructure for. I believe most of our citizens like the small town feel. Quit bowing down to these contractors.
- Slow down the growth. Too many houses crammed into small spaces. Development do not match existing surrounding homes. Roadwork not keeping up with traffic needs and safety. East side will explode soon.
- So I really can't mention the lack of planning with regards to roads? Ok... I think there's a dearth of playgrounds and parks around town. I'd like to see several more parks in different parts of the city. I'm thinking Pinkerton type parks. Places kids can get out and play and adults can visit. I see plots of space where this would be doable but figure the city doesn't want to pay for them...
- Spending money on wants, not needs
- Staying true to the small town charm, and becoming "modern". I'm afraid we are losing our green spaces (corner of Franklin road and Mack Hatcher, for example) in favor of big development and commercialism. And NO MORE CHAINS in downtown Franklin.
- Stop all the new building!!!!!!
- Stop building so many houses in such small lots. You are ruining the ambience of Franklin especially east of I65. Do not let the developers get their way to the detriment of current citizens.
- STOP GROWTH. STOP over development. STOP high density.
- Stopping large building in downtown Franklin, stop focusing so much on tourism and let regular Franklin residents use the area Letting commercial areas with services (along Columbia Ave) remain that way, don't try to gentrify the area ***Franklin transit is too limited.....needs to be expanded, not just used to connect with cool springs, it is not serving enough neighborhoods around the city to get into the city. Could dramatically cut down on car traffic, as well as increase local use of downtown, factory.. we don't go down there because of traffic/lack of parking
- Stopping left wing indoctrination of youth in WCS. The gridlock on the highways at rush hour.
- Street resurfacing and pothole repair!
- Streets are in dire need of repair. From the city square, traveling east on Murfreesboro Rd., the roads are terrible. Also terrible if you go North on Franklin Road, across river.
- Substantial increase in crime, home invasions auto break-ins. Never hear of criminal apprehensions!
- supporting our county schools in the manner that maintains high quality given the challenges of out of control growth

- Sustainable growth that factors in maintaining natural environment and not over burdening the schools
- Sustainable growth without overdoing it.
- Sustained creation of high paying jobs. Done a good job of having corporate headquarters in Williamson county, need continued expansion of those roles. Low unemployment in the area but worry there is limited growth opportunity for next generation of upper level management. Lots of "doers/processing" in the Nashville area, need continued growth of strategy, product and business roles.
- Taking up open space with more built development. A lot of the appeal for us moving to Franklin City/Williamson Co 13 years ago was for the rural but suburban feel. Also the small to medium size city allows for a sense of community that is lost once things grow too much.
- Tax increase that was voted on and promised to include FSSD did not happen. County commissioners voted against including FSSD! Such a disgrace!
- Taxes
- Taxes too high. Wanting to build on every square foot of real estate.
- Teachers are underpaid and we are losing them to other districts. We also have zero business and civi engagement in the schools in regards to career academies.
- Tenured citizens are subsidizing developers significantly through taxes and externalities. Housing growth, in particular, exceeds the county's ability and budget to add classrooms for K-12 education. This comes from the inability of the city to hold developers accountable through zoning and fees (e.g. impact fees) for their costs to tenured citizens of Franklin.
- That franklin will become too focused on pleasing outside visitors and making it a tourist attraction. I also think it could become too crowded taking away the value of a 'small town' feel.
- That we are only building homes for people upper class and we need more middle class. While it's very important to have big degrees we still have people that only have high school diplomas and certifications that are vital to our communities day to day functions and they can't afford to live here.
- That's it.
- That's the only issue on my mind. I believe everything else is being managed nicely,
- The amount of building that is being allowed is making Franklin become undesirable. There hasn't been enough advance planning to support all the new residents. And the green space/farms that we're losing will never be recovered. The charm that Franklin used to have is gone.
- The amount of commercialization that is taking place in our city without taking into account the lack of infrastructure or that these buildings are being placed inside residential neighborhoods. There is also a lack of responsibility on our elected officials to actually serve the people and not corporate business.
- The amount of growth happening in Franklin is turning our once great small country town into more of a city feel. I believe if we keep building subdivision houses the way we are there won't be a blade of grass left. Many of the locals who have been here for 200 years no longer feel welcomed in the city or county. Can we please stop building subdivisions everywhere!! There are plenty of houses already in the county that are for sale that we don't need to be building so many new ones. It just makes me so sad to see all of the growth that's happening.
- The approval of new construction. It doesn't look good and the city is losing it's charm. Seems like it is all about money. Also, there is no reason to have fluoride in the water. Even if it works to reduce cavities, it's a drug and poison and damages the rest of the body.
- The basically rubber stamping of new projects everywhere within the city, while try to take more money from citizens to support the growth of public education "needs" to meet the same growth that is annoying everyone. As though the "amazing" schools that are supposedly the big draw for families here are somehow recreatavke facilities that will be magically staffed by the same benevolent and "underpaid" teachers.
- The biggest problem we're seeing is land development outpacing infrastructure. As well as allowing high density home developments out in the more rural areas of Franklin. The reason we chose to live on the fringe, surrounded by large farms, was to be away from high density homesites.
- The challenge is promoting it as a quaint little city when that's a lie. There are so many transplants that I saw a sticker on a car in the shape of the county with the word "native" on it. With the masses of people moving here to work in a new office, we've seen more crime, aggressive driving learned in other cities, and bad attitudes and rudeness common in other parts of the country. I've lived in Williamson for 27 years and Franklin for 20, and that was never Franklin. People would wave thanks when you let them pull in front of you, let you go ahead in line if you had only one thing to buy, and had a kind word for no reason. Franklin is now a nameless and faceless place that belongs to developers and tourists.

- The changes taking place downtown. As rents rise, many businesses are being pushed out. We need to take steps to preserve the charm and history we all love about the square and Main St.
- The City & County working together to plan for growth/people moving to Franklin and Williamson County so that there is proper infrastructure
- The city is allowing developers to over build and deplete the natural habitat. It is ridiculous and Franklin is losing green space for the almighty dollar. Traffic is terrible and the high influx of people from California and other areas is ruining the feel in Franklin. The city has sold it's soul and it is becoming just another overbuilt and overpopulated generic city.
- The city needs more competition with regards to broadband service. In many places Comcast is the only provider and offers terrible service. Sidewalks and bike paths are currently inconsistent. It is typically not possible to get to destinations without resorting to a car when sidewalks do not consistently run alongside each road.
- The city's lawsuit against the UDC, and allowing non-residents to make BOMA meetings uncomfortable for citizens to attend.
- The codes department enforcing laws and codes as they are mandated and keeping an eye out for infractions and actually doing something about it.
- The Confederate monument that stands on the square and the barriers the monument places preventing the City of Franklin from being a truly welcoming and inclusive. The glaring economic disparities in the city are also equally troubling. There is no sense that the City and its leaders are interested in affordable housing, opportunities for disadvantaged families, and creating a space for people born and raised in Franklin who can no longer afford to live there.
- The cost of housing. You can hardly afford a run down apartment on a middle class single parent family. I am a middle class single mom and could never afford a house in Franklin. I would love to live in a safe area with my children but can't afford the prices and I make too much to qualify for assistance.
- The density of traffic at certain times of the day.
- The destruction of farm land for development, like on Del Rio.
- The disappearance of green spaces as a result of building on every scrap of land available.
- The disconnect between housing growth and collection of SUFFICIENT funds from developers to pay for new required schools and related educational expenses. WE cannot cut teacher salaries or fail to fund necessary cost of living salary increases for teachers while developers reap the rewards of new housing developments and don't pay their fair share.
- The excessive development of new condos, apartments and retail spaces near downtown. They aren't open yet and the traffic is already getting bad. Also fearful that the developers will ruin the beautiful countryside near Old Hillsboro and Del Rio Pike area. All for progress but a shame that there isn't conscientious capitalism in this regard.
- The fact that small business owners are being driven out of downtown to make room for bigger chains. This completely removes the sense of community from downtown and destroys our small-town feel.
- The growth has ruined our little town. Traffic terrible and crime becoming frightening!!!! Our neighborhood has had multiple car thefts and more
- The growth is out of control. Been here 25 yrs and it is not even close to the city we used to love. Seems like Franklin has sold itself to developers. Everyone I talk to feels the same. Has populated way too fast. Starting to feel like Disneyland. Our children raised here have to leave because they can't afford to buy a house here. So sad.
- The housing situation (approved communities) is out of control. It is having a significant negative impact on our schools putting Williamson county at risk. Growth needs to be slowed, and planned more appropriately. Building in Williamson county in particular is an issue. Giant neighborhoods are popping up everywhere and support services have NOT been planned for accordingly.
- The increase in crime.
- the increasing level of petty larceny, whether from our own children, or imported children from Nashville. Car- breakins, etc. will soon turn into more serious crimes. It's a societal problem, not a police problem. I think they are doing what they can.
- The inequality of WCS & FSSD as shown by the recent vote of funding!!! Housing & education are vital to the low income & low middle income of Franklin! People are having to move due to housing & rental costs & put their children in districts where test scores are lower. We will have less diversity in our schools & community!

FSSD deserves the funding that was indicated. Retirees will have to choose where to downsize due to the lack of options in Franklin! The cost of housing is a Big issue!

- The lack of affordable housing in the downtown area.
- The lack of availability of affordable housing for lower income workers, such as those in service jobs or those employed in entry-level positions.
- The largest problem I see is growth without infrastructure. House are being built at an insane rate with no thought given to quality of life. The beautiful small town if Franklin is no more. Any spot of open land is being leveled by blasting and covered with new homes. We are now at the point where people who've lived here for years are deciding to leave and move elsewhere. I'm disgusted with what has happened and feel powerless to prevent this disaster.
- The most important challenge facing Franklin today is housing; too much of it crammed into small areas overtaking older neighborhoods and ruining the small-town charm of Franklin, while at the same time there is not enough affordable housing for people who work in Franklin but cannot afford the over-priced houses or apartments.
- The new apartments and homes are choking out the natural beauty. Many new and d commercial spaces are not even occupied. Traffic is becoming a nightmare because of the volume. Over the 19 years we have been here, Franklin has lost that small town, charming appeal.
- The new buildings coming into Franklin have lost the "small town" feel and are overpowering the existing buildings. #1 the downtown hotel #2 the chick fil a building too close to hwy 96 #3 buildings on McEwen Drive corridor
- the non existent of public transit
- The onslaught of growth in Franklin Town, Main Street has somewhat changed the charm of the town. In the summer it resembles Epcot Center, extremely difficult to find parking at lunchtime. I have weekly meetings on 5 th and I rarely want to meet anyone for lunch due to traffic, crowds.
- The over building in down town Franklin very bad decition
- the over building of non essential business condos/suites taht takes away nature - especially near roads where scenery and forestry preservation for wildlife is crucial
- The overwhelming growth and outrageous housing costs .
- The pace at which the city is growing and all that comes with it - schools, streets, potential for crime, cost of living rising, etc. It also seems that developers are getting their way more often than not when it comes to rezoning requests. It seems the city officials are more interested in growth at any cost rather than growth in a way that benefits everyone. It often appears the current citizens and our quality of life get overlooked when city officials make decisions about growth and potential for tax revenue.
- The parking garage on Second Avenue is for the PEOPLE of Franklin—not the city workers. Move city hall out of downtown Franklin! Franklin has become a place for tourists and not for residents. I have lived in a lot of different cities in a lot of different states, and the library system in Williamson County is disgraceful! So few books, services...it doesn't even get newspapers from around the country let alone regional newspapers!
- The possibility that crime may spill over from Nashville as Franklin is regarded as an affluent area. Could be a target for criminals with easy escape access via I 65
- The problem is: The ashtonoshing fact of the lack inadequacy and lack of proper, ethical, physical, and legitimate professional training of most of the men and women accepted into the City of Franklin and Williamson County Police Departments. It's as if at least 50%, if not more, of your officers and staff went through some "out-dated weekend certification" in how to interview and treat, aka: interrogate and communicate with people, as well as your out-dated ways of letting any logical, ethical, open- mindedness, and compassionate communication be considered....much less if they believe it. In addition, any proper effective physical training. Most of you have your minds made up based on the stories that you have been told before you even knock on someone's door-possible victim or possible perp. The Franklin and Williamson County police department and its "higher up's" have the local legacy of its community and mentality of "Mayberry" (The Andy Griffith Show), as if you have the authority to do whatever your "opinion", "religious beliefs", "political beliefs", etc that you deem you feel is right based on "you" or "what you were told" or "told to believe and do" from your "higher ups" before actual facts on both sides are available to you. There is no respect in that approach nor is there cooperation in that approach from your community. On another note, keep demolishing all of the beautiful open land and trees to make more money for Igor cookie cutter look-a-like-residential areas with horrible Architecture. Why is is that The cheap contractors and developers you guys hire thank that no one will ever see the backsides or the sides of these cookie-cutter homes... They are

absolute eyesores. Why is it that these architects, if you could even call them that, only care about what the front of a house or building looks like. I rest my case on this: All any of you care about is your outside "Face Fronts". Feel free to do your algorithms. We all know you can figure out the person who sent this. I'd love for you to reach out to me so we can sit down and have a civil conversation like mature adults and discuss positive ideas. We're not stupid, (well some are) we know you can figure out who sends and fills out your stupid surveys.

- The rapid rate of building/growth and the lack of affordable housing.
- The ridiculous amount of growth and development that has been allowed to happen. It is swallowing up all of the beauty that Franklin was known for in the recent past. Residential lots need to be bigger, not smaller. No more overcrowded monstrosities like Westhaven! Franklin doesn't need more housing, it needs more AFFORDABLE housing and renovations of existing properties.
- The right Density of growth. It looks like developers are getting their way to line their pockets. That leaves us with weird looking neighborhoods. Amelia Park and Ladd Park are great examples. The streets aren't wide enough for a residential community where people park on the street. Amelia Park has such odd layouts of homes with detached garages. The reason for all of this is that developers want to jam in more homes to maximize profits. It's not that it's right for the community. It's obvious they can make money here - i would like to see Franklin ensure that they are making money while maintaining the integrity of building livable homes and neighborhoods.
- The small-town charm that attracted so many of us to Franklin in the first place is being replaced by corporations throughout the downtown area. The loss of free parking in so many areas and the lack of free parking spaces is a deterrent to the residents to be patrons of our downtown area. The monstrosity being built across from the boathouse is such a disappointment for so many long-time residents, including my teens who have said that they don't know if they want to come back to Franklin after college because it's becoming "too Nashville". I wish that Franklin's leaders would remember that many of us transplants came here because it isn't Nashville and we didn't want to live there.
- The traffic is a big problem. U turns and running traffic lights. Lighting is horrible needs new lighting.
- The traffic, poor road quality on Colombia ave, taking the small town charm away. Building on every last bit of beautiful land and the commercialization (skyrocketing price of rent for unique stores and the now paid parking) of downtown. We rarely go downtown anymore. We are losing our appeal.
- The uncontrolled growth. Say no to a developer once in awhile. Schools can't keep pace with the growth and traffic is already an issue.
- The way that Franklin is being developed is terrible. Throw up the houses/apartments, etc. without the infrastructure to support the load of cars and people. It's disgusting also how chemicals are sprayed to control weeds and bugs. We should have parks with big open green spaces for hiking. When you damage nature and the environment there will be a price to pay. Bev Burger is a partner to the developers. It's all very disappointing.
- There are too many zoning variances, too many high density projects approved, out dated formulas for growth and school zoning, failure to look at successes of similar sized cities as models for affordable housing, city services, traffic light synchronization and school populations/zoning as a function of growth. The lack of air quality enforcement is ruining quality of life from factories spewing toxins that should no longer exist among dense residential populations. Housing should have never been permitted in the areas where these factories are allowed to remain.
- There is too much growth and development happening too quickly. The infrastructure will not be in place to service this growth.
- There is too much rezoning of land to become commercial. There needs to be a moratorium on new building for at least a year in order for roads, infrastructure to catch up!
- There needs to be more acceptance of diversity. I was very disappointed in the waffling on "The Fuller Story" that occurred this winter. The city should maintain ownership of the entire traffic circle/public square area. Don't dignify the DOC with a deed to the land. Work on affordable housing and more tolerance. We need to have large cans for recycling, not small ones--same size as garbage cans for families.
- To many apartments
- To many new builds are changing the character and charm of the town.
- To many new developments are popping up all over, its loosing its small town feel and killing property values
- To much development. Franklin is losing its charming quality of life. To much of nature is being destroyed to build houses 6 foot apart--thousands of houses--without expanding the roads & utilities for these homes.

Franklin should focus on preserving the atmosphere. We have had to many years focused on building enormous buildings & destroying natural habitat for animals & our environment. When will it stop?? I have lived here 22 years and have not liked how Franklin is so focused on expansion. The best thing about Franklin was that it wasn't composed of huge buildings, asphalt, & concrete like Nashville. Franklin is losing the charm that attracted everyone to want to be here in the first place. You ask about open spaces—those have all been filled by empty business structures, one after another, the landscape raped & pillaged in the process.

- to much growth and crowding.
- To much traffic & not ample flow through major streets. People flying through neighborhoods to shortcut there time & no policing of these neighborhoods
- To preserve the small town feel and quality of life that Franklin is known for. To slow down on building new subdivision and bringing in hugh businesses. We are going to destroy the great community we have!
- To rule out transportation related issues, I find it to be a disservice to the community. I can only assume that you either don't want to address it or you already have a significant (cost and development) plan in place. If the plan is in place, it should have been communicated to the people of Franklin. I feel that Franklin has a lot of potential, but I am not aware of any plans in place to work off of that potential. I do feel that there are people who still want to think of and focus on the old ways Franklin used to be. The history and culture can be part of an evolving community, but time and resources should be placed on how the community will advance with the currently generational, cultural, and economic shift that we are all experiencing today. To neglect any portion of those changes will only stunt the city's growth. It might take multiple years or even a decade or so to see the change, but it will happen. I find it better to be more proactive than reactive to these changes. I would love to bring these ideas to the city officials, but I feel that many local, state, and federal officials have their agenda and if this is not part of their agenda, they will defer this work until a more appropriate time for them. I am only writing this in hopes that someone will think about what I wrote and decide to start the groundwork to have a lot-term plan for this city. Franklin is a good city, but I do feel that the online praise for the city is a bit exaggerated. I noticed on Nextdoor that only 900 people have submitted surveys despite sending it out to 20,000 people on Nextdoor, which is only 80,000 residents. This should be a red-flagged indicator that the people aren't comfortable with the current survey style or that they feel their opinions will not be heard. I would suggest speaking out to other communities (maybe even outside the regional community) on how they best get feedback from their communities.
- Too fast growth and not enough choices for utilities which is driving prices up as we have no option
- Too fast growth in housing. We are losing too much land to overdevelopment. I'm hopeful if the proposed new charge to new homes is upheld that it will help slow down residential growth some.
- Too many apartment buildings being constructed.
- Too many apartment complexes being built
- too many apartments. We need more affordable housing not million dollar homes
- Too many houses/apartments and no roads to accommodate the people. The growth needs to slow down until roads are built to accommodate the growth. Land Developers/ builders should be held more responsible for building roads and schools.
- Too many housing developments being built. Ruining the reason I moved here 15 years ago. We don't need more people. Schools are suffering. More green space!!!!!!!
- Too many housing developments. Developers having a negative impact on existing neighborhoods.
- Too many housing/building developments taking over farm land, which takes away the charm/authenticity and makes Franklin feel like Spring Hill(which is unfortunate).
- Too many large building developments getting approved. Building are way too large and too high.
- Too many new developments being built which only hurt the already problematic traffic issues in Franklin
- Too many new neighborhoods taking up green space. Loss of natural countryside and charm.
- Too many people coming into Franklin. The constant development is ruining the small town I love.
- Too many people living here. Need a cap. Very quickly losing small town appeal
- Too many people moving here. Mack Hatcher is absolutely nuts. Stop promoting Franklin as "desirable place to live".
- Too many people moving into the area surrounding Franklin. Too much construction of new housing, getting rid of all the open land area around town.
- Too many people. This wonderful small town turning into an overpopulated suburb with wealthy people who are all the same.
- Too many rental units , losing our green space , downtown Franklin being geared towards tourists

- Too many taller buildings like business are being built and covering up the beauty of the hills and causing further congestion.
- Too much building! More buildings mean more traffic. Also the buildings are huge and take away from small town feel, especially downtown.
- Too much development
- Too much development
- Too much development happening downtown. The small town, quaint feel is being finished by the ever growing residential and commercial buildings. It's a dissatisfier.
- Too much development- too many subdivisions of expensive houses being approved/built on land that should be left alone. We are losing the special qualities that made Franklin a great "small town".
- TOO MUCH DEVELOPMENT which results in overcrowded public schools. STOP building and developing. There will be no green space or farm land left if our current officials keep approving each and every request. Every time I drive by the new Iron Horse apartment complex going up at the corner of Franklin Rd and Mack Hatcher I get nauseated. This is a HUGE development that is not even aesthetically pretty. My commute to work will double or triple when this apartment complex fills up. Quality of life is going down the drain.
- Too much development!!!!
- Too much development. We are losing the green spaces. Too many houses crammed into one area.
- Too much development. No rapid transit where we can take cars off road. That is we need rail transit. And we need Affordable housing.
- Too much fast food and chain restaurants. We need more independently owned restaurants that offer a wider variety of dishes that are healthy and homemade instead of institutional, over-processed garbage.
- Too much growth
- Too much growth and too much density per acre in new developments. Growth needs to slow down a bit to keep up with schools.
- Too much growth and way too fast. Franklin is a beautiful, magical place but sadly it's beginning to lose its charm due to the massive amount of growth. Be careful what you say yes to. I find it all very depressing.
- Too much growth at the expense of quality of life.
- Too much growth causing the loss of green space, school overcrowding, traffic problems, and zoning questionable that leads to unfilled office buildings and apartments. Affordable housing - too many people work here, but can afford to live in Franklin.
- Too much growth in the downtown area, heavily diminishing the small town feel,
- Too much growth including the new multi story buildings in downtown Franklin. Ruining the charm of Franklin. So disappointing. New apartments at Franklin Rd and Mack Hatcher. Creating too much traffic.
- Too much growth overall.
- Too much growth too fast
- TOO MUCH GROWTH TOO FAST. WE ARE BECOMING WAY, WAY TOO LARGE AND OVER-POPULATED. SLOW IT DOWN, PLEASE!! I LOVE FRANKLIN, BUT WE ARE LOSING THE QUALITIES THAT MAKE IT SPECIAL.
- Too much growth too quickly.
- Too much growth without a serious plan for the future and how it impacts schools, infrastructure, etc. I'd like to see less of this. Keep more green spaces. We are a wealthy city and can afford to pay our own way for our schools. FUND THEM! Raise property taxes if needed. There's no excuse not to invest in our future, our children.
- Too much growth without the needed supportive infrastructure. Our schools are already overcrowded yet you keep allowing big developments of housing. Where are there kids going to school? Can we leave some space as greenspace or do we need to build a house, apartment or assisted living center on every exposed blade of grass??? SCHOOLS FIRST!!!!
- Too much growth! Too much traffic! Too many houses and hotels being built! Losing our natural open space and rural areas to development. Terrible that HUGE apartment complex is now being built on corner of Mack Hatcher & Franklin Road - that intersection already congested. All those apartments will just increase the traffic. Cool Springs used to be only congested in December - now the whole year is like Christmas traffic.
- Too much growth! Over crowded schools and traffic!! Affordable housing!
- Too much growth! Too much building, not enough affordable housing.

- Too much growth!!! Slow down!!! The city of Franklin and Williamson county is quickly losing its charm and beauty. The construction in our downtown breaks my heart every time I visit. We can't forget why Franklin has always been so special...the history,sense of community and landscapes.. just to mention a few of its attributes. Please be mindful that we may blink one day and the Franklin we love is gone.
- Too much growth, Franklin has lost the quaint small town feel. Downtown is no longer fun for locals. It's become a tourist trap of sorts and the shops are too over priced. Seems that stores are turning over too fast due to increase rents and the new tenants pass the higher costs on through increased pricing. Too much development has been allowed and the green space that attracted the growth has now been over taken ... if folks want to see the beauty of the county they'll have to get in car and drive the Trace, the country roads are no more.
- Too much growth, streets are in need of repair.
- Too much growth.
- Too much growth. Schools are overcrowded
- Too much growth. Building something everywhere I look. Too much traffic. Franklin is losing its charming, small town atmosphere
- Too much growth. Our "small town" no longer has that "small town" feel. Development needs to come to a halt to preserve the unique quaintness of our little town. Before it's too late.
- Too much growth. Traffic is getting worse and worse and the City is losing its charm. My husband and I think of moving the family to a less populated area of the City, but it's so expensive that it is a pipe dream. And even if we want to move to another house, there really isn't anything affordable. Most people cannot afford half million dollar homes. This is not acceptable. Also, I see no reason why there is not somewhere for kids to play hockey. It's a growing sport and has been popular in Williamson County. Closing A-Game and not providing another place for hockey players to play has, I believe, cut down on the interest and gotten rid of some great economic potential for hotels and restaurants. Now, for our child to participate in the sport, our dollars go to another county and we spend an hour each way to get to facilities.
- Too much growth. The reason we moved here was because of the natural environment and beauty. It's disappearing. Soon we'll move away when it's too much
- Too much growth. We need to stop building more houses and start building more business so that the people who already live in Franklin can work in Franklin too. More white collar jobs for the white collar people that live here, which of course bring with it more blue collar jobs as well. We hate traveling to Nashville to work!
- Too much growth. With only a five-foot setback from lot lines, personal green space is disappearing. My neighbor's garage now overshadows my yard so much I can't grow a garden in the backyard. I'm thinking of planting corn on the front lawn now!
- Total POT-OF-CONTROL growth. In the 8 years we have lived here, Franklin has gone for a "herO" to a big fat ZERO ! Trying to emulate Nashville or some other bigger city is the best way to ruin AND THE POLITICIANS ARE DOING A GREAT JOB OF THAT ! Give the mayor another award, he deserves it. NOT ! !
- Traffic
- Traffic
- Traffic and over development are my only real complaints in Franklin.
- Traffic and preparedness for all of the growth that is happening on our current roadways sums up the largest challenge for Franklin today.
- Traffic enforcement
- Traffic has become a major problem for me. Over growth resulting in poor water quality and added expense for the citizens. Accessibility to public events has become a problem for me. The expense for joining places such as the rec center when well paid city officials can join for free bothers me. I can not afford the fees and I can not attend the events down town any more. We need to take care of the people here before expanding so fast.
- traffic is a huge issue. you can't ignore it. I've lived in several cities and never seen such poor planning/infrastructure for growth. im so tired of jammed 2 lane roads.
- Traffic is number 1, 2 and 3. Intelligent traffic management is needed. Timing of lights. Better management in school zones. Acceleration of Mac Hatcher extension. 3 years much too long. Need incentives to speed completion. Growth needs to be slowed until traffic under control.
- Traffic is the biggest problem because too many developers are not putting the infrastructure before building.
- Traffic IS THE MOST IMPORTANT CHALLENGE facing Franklin today. Other than that - Managing growth.
- Traffic; too much growth too fast

- Transparency in BOMA decisions. Keeping taxes low.
- Transportation again :)
- Trash along roadside....Franklin gets a lot of tourists.... in the 9 years I've lived here I've seen this place begin to look terrible with trash dumped on streets and medians.
- Trash. I walk around the area a lot and there is trash everywhere. I moved to Franklin in September/18 and in the odd moments when it has not been raining I have been amazed at the amount of trash on the sides of roads and in the streams. I think a BIG get out the trash pick-up weekend would be a great community building (take pride in Franklin) event.
- Trying to maintain the feel of community, while experiencing our own growth and metro Nashville growth.
- Turning every inch of farmland or open space into houses. Stop approving every single development before Franklin ceases to be a great place to live.
- U only care about the tourists and not our own citizens. Nothing downtown but the theatres and a few good restaurants. My gosh u allow them to close at 5 and 6 in the afternoon and citizens call me home from work and can't go downtown. All the shops are for tourists. The fb pages of williamsonsource and Franklin all speak to tourist not or community. It's a real shame.
- Unbridled growth favoring the wealthy. Our teachers and first responders can't afford to live where they work. We don't have enough schools, and no one is willing to pay the higher property taxes necessary to accommodate the growth. And we're favoring high-rent national chains over small, individually owned businesses. A new Olive Garden? That's both pathetic and shameful.
- Unchecked growth and development and the related impact on schools and infrastructure
- Unchecked growth! The services and infrastructure required to accommodate all the new construction, the people getting to and from those places and who live/work in those places is going to be an issue. Those additional people are going to be an added stressor on roads. The Franklin that my parents moved to in 1953 is unrecognizable which is not necessarily a bad thing but the traffic is getting to be a burden that diminishes what attracts people to this city to begin with, whether it's to work, live or just spend a weekend shopping.
- Uncontrolled expansion of multi family housing (apartments).
- Uncontrolled growth
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- Uncontrolled growth
- Uncontrolled growth, which results in excessive traffic issues. The lack of free parking in Downtown Franklin is unacceptable. I've lived here 35 years and refuse to utilize the " paid parking" lots, which result in me shopping less in Downton Franklin. It seems like it's becoming area that only tourist's shop.
- Uncontrolled growth. I cannot afford to live in franklin any longer. Can't park, can't get around due to traffic And construction. We are losing green space.
- Uncontrolled high-density growth causing the city to transform to a more transient population and loosing it sense of community and small-town feel which makes Franklin special.
- Under-funding the schools
- Unequal funding of the two school systems in Franklin. WCS received all of the "gifted" dollars while FSSD was overlooked. No one stepped up to make that right. I'm disappointed for our teachers and our children, who have just as much need for additional funding as WCS. An oversight knowingly not corrected becomes a glaring omission and something citizens will remember for quite some time. Especially election time.
- Unmanaged growth and pricing current residents out of the city. I couldn't afford to live here if I moved in now. I can't afford to make repairs to my house because cost of living has increased so much.
- Unplanned growth
- Unregulated growth. Traffic
- Unrestricted growth without infrastructure considerations
- Urban sprawl
- Using up open land and green space. Franklin is becoming over developed and we are loosing much of its natural beauty.
- Walkability
- Walkability of all neighborhoods. For example, there is no safe walking path from my neighborhood (Polk Place) to the grocery store less than a mile away on Columbia.
- Walking trail connectivity, especially in the 3rd ward.

- Water
- Water management
- water quality, affordable homes
- Way too many changes Franklin is not Franklin anymore too many newcomers coming in and making changes to what was a perfect small town to a messed up overcrowded town you can't make the roads wider because they were built for a small town people don't like for their property to be taken to satisfy what mess has been made of Franklin
- We are allowing our beautiful woods and landscape to be bulldozed down to make space for apartments and EVEN MORE hotels and businesses. It can ruin the character and comfort of Franklin. Be more careful of how much you prioritize economic health over the character of Franklin.
- We are already in the process of loosing our charming town. BORN AND RAISED HERE ! Its time to concentrate on perfecting this diamond instead of making it bigger and loosing ALL OF ITS BEAUTIFUL SHINE AND GLIMMER!!!!!!!!!!
- We are Experiencing continued Groth, And Consequently our town is experiencing an increase in dangerous and violent crimes. Very much of a concern.
- We are losing or already have lost our small hometown country appeal. Rapid growth continues amidst poor site planning. Been approving new developments without consideration of perimeter impact and bordering infrastructure. Then improvement costs fall back on the existing, neighboring residents. Columbia Ave. is a perfect example. The developer of all those apartments should have had to widen the road before all those neighbors cars clogged it up worse than it was. Parking in town/side-streets on both sides of narrow streets is creating hazardous conditions. Basically our Planning commission sucks while our other public services are excellent.
- We must increase taxes to pay for our school system. Our schools are overcrowded and teacher pay is noncompetitive. Our schools can not continue in this fashion.
- We need sidewalks and walking trails connecting the city!!!! Sidewalks abruptly end, trails are too narrow or hidden - pathways are essential to get people OUT AND MOVING!!!
- We need to slow the building of new subdivisions down. Leave green space, fields, pastures!
- We talk about 'affordable housing' but we need more discussion around low-mod income housing. There are people living in Franklin that cannot afford what is defined as affordable housing. Many have been displaced. That compounds service work force issue and traffic as they have to commute to Franklin. An iverhaul of the codes department. You might get an approval but then someone changes that when you go back for next step approval on re-model project even though plans have not changed.
- We've absolutely lost Franklin. It's too crowded with little thought given to what made us "us". It's too late to fix it. Now we are just about Antioch in places, I've been here since 1992 and I'm leaving.
- While work has begun, homelessness continues to be an issue in Franklin. The lack of affordable housing is a related important issue.
- With so many people moving to Franklin from various parts of the country and world, these people want to change Franklin to be more like the place they came from. Franklin being what it is constitutes the influx of people. Franklin leadership needs to preserve the uniqueness of this place, or it will be just like any other town.
- Workforce housing, maintaining our small-town charm.
- Zoning, Planning and Development. Franklin is losing its small town character because every postage stamp of land is being built upon. We are allowing more new neighborhoods and the monstrosity on Bridge Street to be built when we can't support the current volume of traffic. We can't turn left out of Liberty Hills onto Liberty Pike during rush hour.