City of Franklin Application and Agreement for Utility Service

Mailing Address: 109 3rd Ave S, Ste 141 | Franklin, TN 37064
Physical Address: 204 9th Ave, South | Franklin, TN 37064
Phone (615) 794-4572 | Fax (615) 550-1954

Desired date to begin service: _____ Account No: _____

3 Days' notice required (For office use only)

Are you sales tax exempt? **Yes** _____ **No** _____ **If yes, proper documentation must be provided.**

Are you subject to reduced tax rate? **Yes** _____ **No** _____ **If yes, proper documentation must be provided.**

Name: _____ Co-Applicant: _____

Service Address: _____

Subdivision: _____ Lot #: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

PHOTO ID REQUIRED **i.e.** ***DRIVER LICENSE/PASSPORT/ETC.***

S.S.N.: _____ S.S.N.: _____

D.L. Number: _____ State: _____ EMAIL: _____

Home phone: _____ Daytime phone: _____

Will you own or rent this new location? Own: _____ Rent: _____ ***Copy of lease, signed by landlord and tenant, required.***

If renting, name of landlord: _____

If you are a current City of Franklin Water customer, provide the address and account from which you are terminating service:

Address: _____ Account No: _____

Do you want service terminated at the old address? _____ If yes, give date: _____

Is there a medical reason that service cannot be interrupted? _____ Explain: _____

Written verification from a medical doctor is required before meter can be labeled as special consideration when performing cutoff.

_____ **I want to opt-in to receive automated calls and texts regarding my utility account and other city services.**

_____ **I want to round up my monthly utility bill to the nearest whole dollar to support affordable housing.**

$50.00 Application fee paid by: **CASH** _____ **CHECK** _____ **1ST BILL** _____

(Continued on other side)

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There is a $31.00 per month charge for solid waste disposal for residences located within the city limits of Franklin. The monthly rate for each additional container is $10.50. If you have questions, or need further assistance, please contact the Solid Waste Department at 615-794-1516.

A non-refundable fee of $50.00 is payable when service is requested to offset bookkeeping and field work incurred by the City of Franklin.

I hereby request the City of Franklin, Tennessee furnish water, sewer, garbage, and stormwater service and agree to pay for such according to prevailing rates and allow the City of Franklin employees or agents full access at all reasonable times to provide such service in accordance with this agreement.

I understand that all service is subject to the rules and regulations of the City of Franklin, Tennessee which may be amended from time to time and that these rules and regulations are part of this agreement. I acknowledge that I may access the City of Franklin's billing rules and regulations online at https://www.franklintn.gov/PayYourBill

I represent that neither myself, my spouse, dependent, or any former or current City of Franklin, Tennessee customer in the household owes the City of Franklin a delinquent bill. Any misrepresentation herein or violation of the City's rules and regulations shall be grounds for discontinuance of service.

I understand that in the instance that I desire to terminate this agreement, I must provide notice of such in writing to the City of Franklin.

I further agree to pay all indebtedness for services rendered and in the event of a past due account, I shall pay reasonable expenses of collection, legal, attorney fees and otherwise.

Customer Signature _____ Date _____

Co-Applicant Signature _____ Date _____

We now offer electronic billing for added convenience and flexibility!
Please visit www.franklintn.gov/paperlessbilling for more information and to enroll.