

## Our Divisions

There are three divisions within the Sanitation and Environmental Services Department:

- [Collection Division](#):

This division is responsible for collection of solid waste, bulk items, brush and dumpsters from the residential and commercial customers within the city limits of Franklin. **PLEASE REMEMBER TO HAVE YOUR CONTAINERS OUT BY 7:00AM, ON THE DAY OF YOUR SCHEDULED PICKUP.**

- [Recycling Division](#):

This division is responsible for the **Blue Bag Recycling** Program which services residential customers within the city limits of Franklin. The Recycling Division does not accept glass, Styrofoam, grocery plastic bags or non-recyclable household waste.

- [Disposal Division](#):

This division is responsible for transporting waste to an approved landfill. The waste is brought into our facility by our city refuse trucks and private haulers. The brush that is collected is ground and used by the City of Franklin Parks Department in area parks and the balance is taken to the county landfill where it is used in their process at no charge to the city.



## About Us

- **Only City-provided Containers** will be serviced. Privately-owned trash cans will not be emptied. All household refuse must be BAGGED and placed INSIDE your container. Household refuse outside of the 90-gallon container will not be picked up unless it has a Buck-A-Bag sticker attached to each plastic bag.
- **Buck-A-Bag**: Excess garbage bags outside of your trash can will **NOT** be picked up unless it has a buck-a-bag sticker.
- **Blue Bag Recycling**: Just place your clean recyclables into blue transparent plastic bags and set them out for collection on your scheduled collection days.
- **Cardboard**: boxes must be broken down and laid flat at curbside, at least five (5) feet from the rollout container.
- **Brush Collection**: Brush and limbs, cut by the homeowner, will be collected if the length of branches is no longer than six (6) feet. Trunks or limbs of trees measuring six (6) inches or more in diameter must be cut into pieces no longer than two (2) feet. **Per Title 17: Residential excess. Any excess waste collected at residences may, based on volume and at the discretion of the sanitation and environment services department director or his designee, be assessed a fee commiserate with the standard commercial bulk collection fees.**
- **Yard waste**: Leaves and grass clippings must be placed in biodegradable paper bags at least five (5) feet from the rollout container.

# Information

- **Courtesy Backdoor Service** is available for eligible residents with disabilities. For information on these programs, please call (615) 794-1516.
- Our department provides residential services to customers, as defined in the City of Franklin Municipal Code (**Title 17: Refuse & Trash Disposal**). A copy of the Code is available, in its entirety, within the "[Government](#)" tab of our website.
- **Refuse collection** is one of the many services provided to the citizens of Franklin. Current service rates do not cover the full cost of providing this service. The General Fund subsidizes residential collection service by allocating funds each year to cover the difference between revenue generated and the expense of operating the service.
- Efficiency of our automated and semi-automated daily operations depends on help from you, our customer. If you have any questions, please contact our office at (615) 794-1516, between the hours of 7:00 am and 4:00 pm (Monday through Friday), visit our [Frequently Asked Questions](#), or you may e-mail your question to [sanitation@franklintn.gov](mailto:sanitation@franklintn.gov).